



Villa Indoor Monitor User Manual




Foreword

General

This Quick Start Guide (hereinafter referred to be "the Guide") introduces the functions, installation, and operations of the camera.

Safety Instructions

The following categorized signal words with defined meaning might appear in the guide.

Signal Words	Meaning
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, may result in property damage, data loss, lower performance, or unpredictable result.
 NOTE	Provides additional information as the emphasis and supplement to the text.

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others' such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About this Guide

- The Guide is for reference only. If there is inconsistency between the Guide and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the Guide.
- The Guide would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper Quick Start Guide, CD-ROM, QR code or our official website. If there is inconsistency between paper User's Guide and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the Guide. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the Guide (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the Guide are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Important Safeguards and Warnings

Electrical safety

- All installation and operation should conform to your local electrical safety codes.
- The power source shall conform to the Safety Extra Low Voltage (SELV) standard, and supply power with rated voltage which conforms to Limited power Source requirement according to IEC60950-1. Please note that the power supply requirement is subject to the device label.
- Make sure the power supply is correct before operating the device.
- A readily accessible disconnect device shall be incorporated in the building installation wiring.
- Prevent the power cable from being trampled or pressed, especially the plug, power socket and the junction extruded from the device.

Environment

- Do not aim the device at strong light to focus, such as lamp light and sun light; otherwise, it might cause over brightness or light marks, which are not the device malfunction, and affect the longevity of Complementary Metal-Oxide Semiconductor (CMOS).
- Do not place the device in a damp or dusty environment, extremely hot or cold temperatures, or the locations with strong electromagnetic radiation or unstable lighting.
- Keep the device away from any liquid to avoid damage to the internal components.
- Keep the indoor device away from rain or damp to avoid fire or lightning.
- Keep sound ventilation to avoid heat accumulation.
- Transport, use and store the device within the range of allowed humidity and temperature.
- Heavy stress, violent vibration or water splash are not allowed during transportation, storage and installation.
- Pack the device with standard factory packaging or the equivalent material when transporting the device.
- Install the device in the location where only the professional staff with relevant knowledge of safety guards and warnings can access. The accidental injury might happen to the non-professionals who enter the installation area when the device is operating normally.

Operation and Daily Maintenance

- Do not touch the heat dissipation component of the device to avoid scald.
- Carefully follow the instructions in the Guide when performing any disassembly operation about the device; otherwise, it might cause water leakage or poor image quality due to unprofessional disassemble. Please contact after-sale service for desiccant replacement if there is condensed fog found on the lens after unpacking or when the desiccant turns green. (Not all models are included with the desiccant).
- It is recommended to use the device together with lightning arrester to improve lightning protection effect.
- It is recommended connect the grounding hole to the ground to enhance the reliability of the device.
- Do not touch the image sensor directly (CMOS). Dust and dirt could be removed with air blower, or you can wipe the lens gently with soft cloth that moistened with alcohol.
- Device body can be cleaned with soft dry cloth, which can also be used to remove stubborn stains when moistened with mild detergent. To avoid possible damage on device body coating which could cause performance decrease, do not use volatile solvent such as alcohol, benzene, diluent and so on to clean the device body, nor can strong, abrasive detergent be used.

- Dome cover is an optical component, do not touch or wipe the cover with your hands directly during installation or operation. For removing dust, grease or fingerprints, wipe gently with moisten oil- free cotton with diethyl or moisten soft cloth. You can also air blower to remove dust.



WARNING

- Please strengthen the protection of network, device data and personal information by adopting measures which include but not limited to using strong password, modifying password regularly, upgrading firmware to the latest version, and isolating computer network. For some device with old firmware versions, the ONVIF password will not be modified automatically along with the modification of the system password, and you need to upgrade the firmware or manually update the ONVIF password.
- Use standard components or accessories provided by manufacturer and make sure the device is installed and maintained by professional engineers.
- The surface of the image sensor should not be exposed to laser beam radiation in an environment where a laser beam device is used.
- Do not provide two or more power supply sources for the device unless otherwise specified. A failure to follow this instruction might cause damage to the device. Regulatory Information

Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security: 1.

Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters.
- Include at least two types of characters; character types include upper- and lower-case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order.
- Do not use continuous characters, such as 123, abc, etc.
- Do not use overlapped characters, such as 111, aaa, etc.

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend keeping your equipment (such as NVR, DVR, IP camera, etc.) firmware up to date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security:

1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

We suggest you change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. Enable Whitelist

We suggest you to enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.

8. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

9. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

10. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3 and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

11. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

12. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

13. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

14. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.

- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- It is recommended that you enable your device's firewall or blacklist and whitelist feature to reduce the risk that your device might be attacked.

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1 Product Overview

1.1 Introduction

A digital VTH is device that can perform monitoring, voice/video call and door unlock.

1.2 Function

Wi-Fi Networking

Connect to Wi-Fi Networks.

Video/Voice Call

Make video or voice call to other VTOs and VTHs

Monitoring

Monitor fence station, VTO and IPC devices (Only supported by certain models)

SOS

Make emergency call to the call centre.

Auto Snapshot

Take snapshots when calling or monitoring and store them in the SD card.

DND (Do not disturb)

Mute all messages and call notifications

Remote Unlock

Unlock doors remotely

Arm and Disarm

Arm and Disarm 6 alarm devices

Playback

Playback video and pictures in the SD card.

Alarm

Alarms will trigger linkage and be sent to the call centre

Record

View call and alarm records

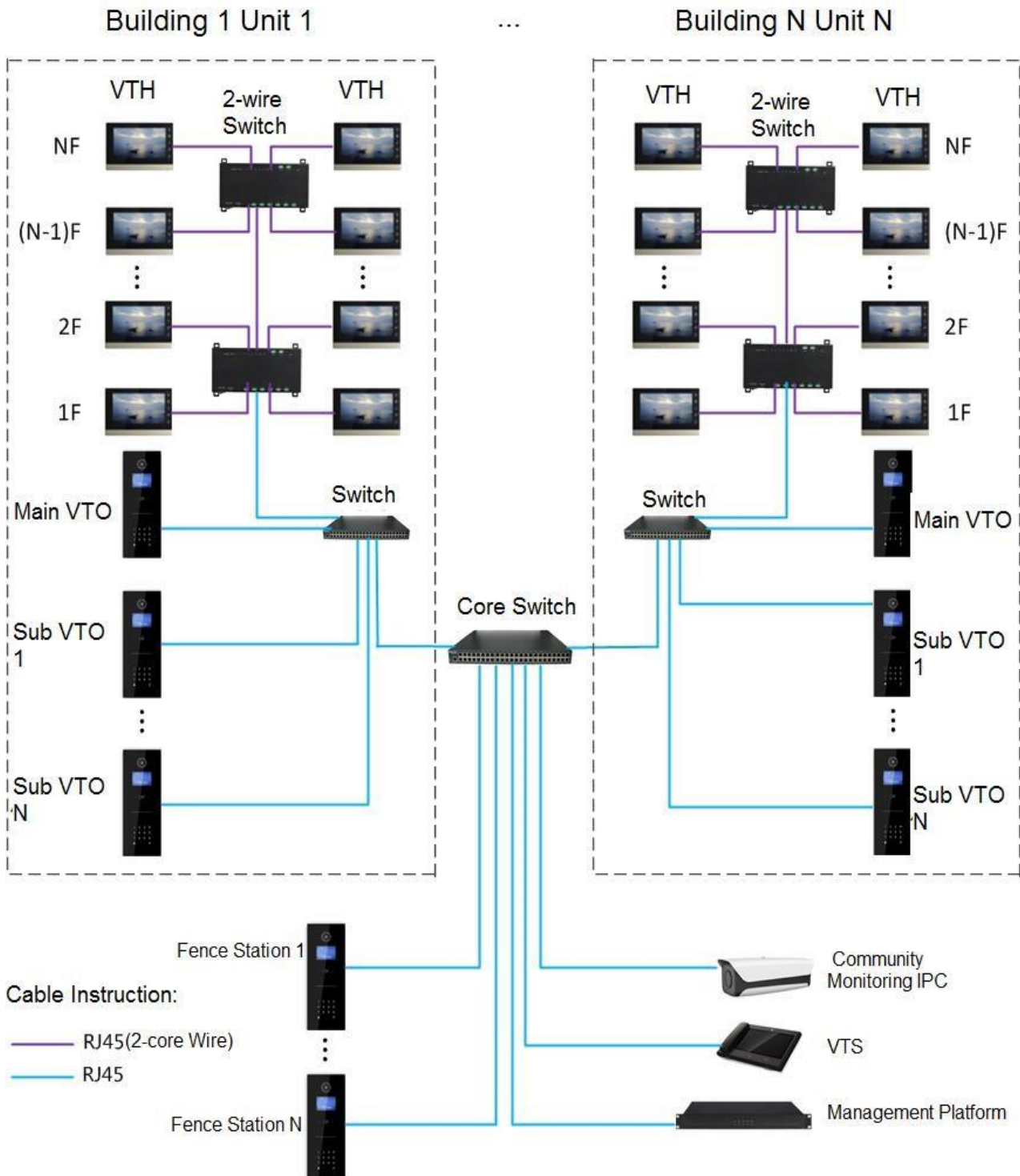
Message

View messages, including videos, pictures and announcement.

2 Network Diagram

2.1 2-wire system

Figure 2-1 Network diagram of 2-wire system

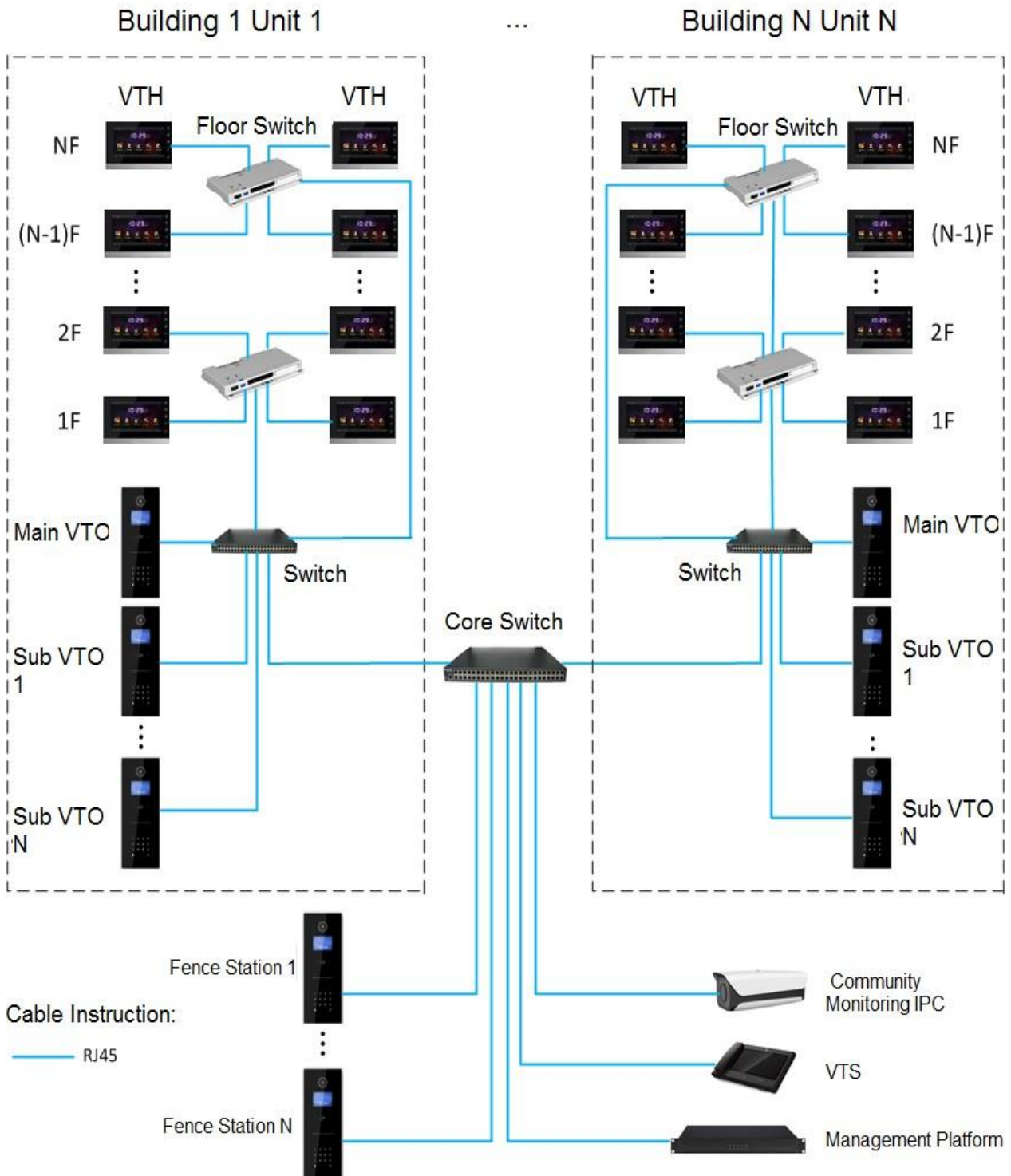


Digital System

There are two types of digital system network

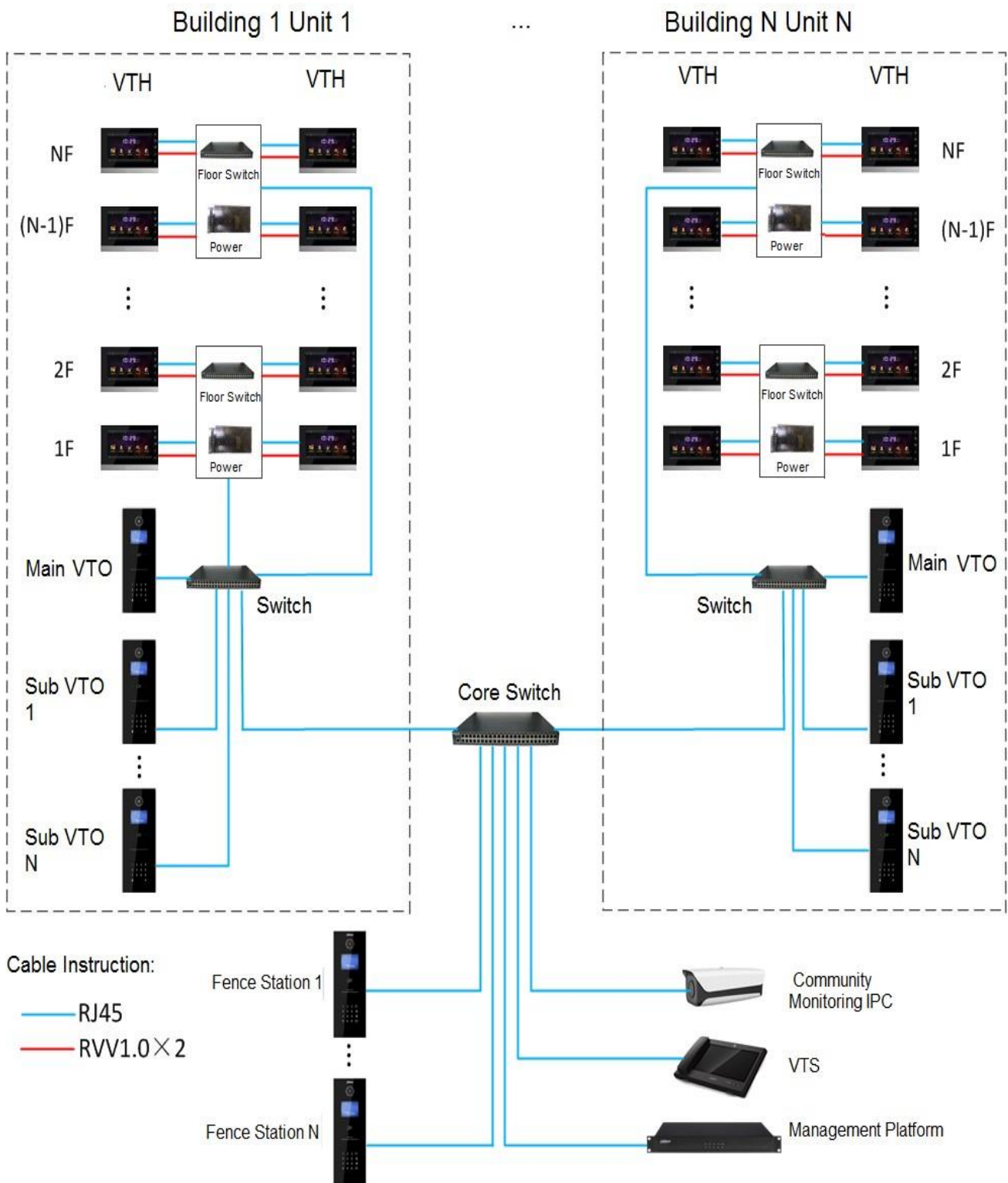
- The VTH is powered through PoE from the floor switch.

Figure 2-2 Network diagram of digital system (1)



The VTH is independently powered through a power supply.

Figure 2-3 Network diagram of digital system (2)



3. Preparation and Commissioning

Carry out commissioning to ensure that the device can realize basic network access, call and monitoring functions.

3.1. Preparation

Before commissioning:

- Power on the device only after there is no short or open circuit.
- Plan IP addresses and numbers (works as phone numbers) for every VTO and VTH.
- Confirm the position of the SIP server.



- The device must be used with a VTO that is the SIP server. This section takes a unit VTO as an example. See corresponding user's manuals for other VTO types.
- Log in to the web interface of every VTO and VTH and configure all relevant information.

3.1.1. VTO Settings

3.1.1.1. Initialization

For first-time use, you must initialize the device.



Make sure that the IP addresses of the PC and VTO are in the same network segment. The default IP address of VTO is 192.168.1.108.

Step 1 Power on the VTO.

Step 2 Go to the default IP address of VTO in the browser.

Figure 1-1 Device initialization

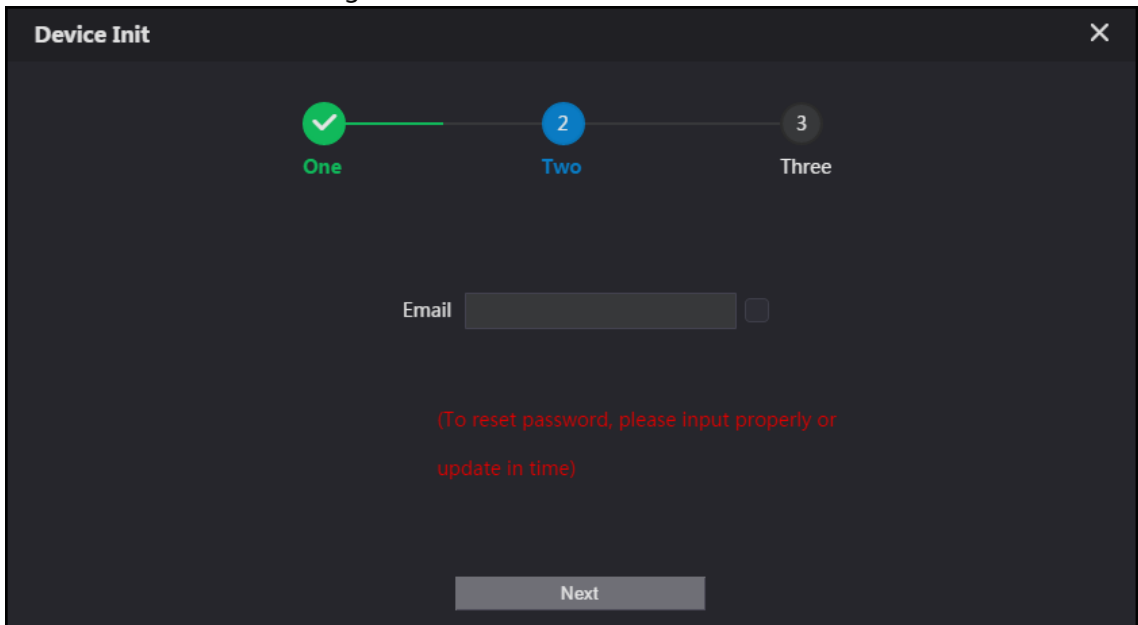
The screenshot shows a dark-themed web interface titled "Device Init". At the top, there are three numbered steps: "1 One", "2 Two", and "3 Three". Step 1 is highlighted with a blue circle. Below the steps, there are input fields for "Username" (pre-filled with "admin"), "Password", and "Confirm Password". There are three buttons labeled "Low", "Middle", and "High" for password strength selection. A "Next" button is located at the bottom center.

Step 3 Enter the password and confirm it, and then click **Next**.



This password is used to log in to the web interface. It must be at least 8 characters, and include a combination of at least two types among number, letter and symbol.

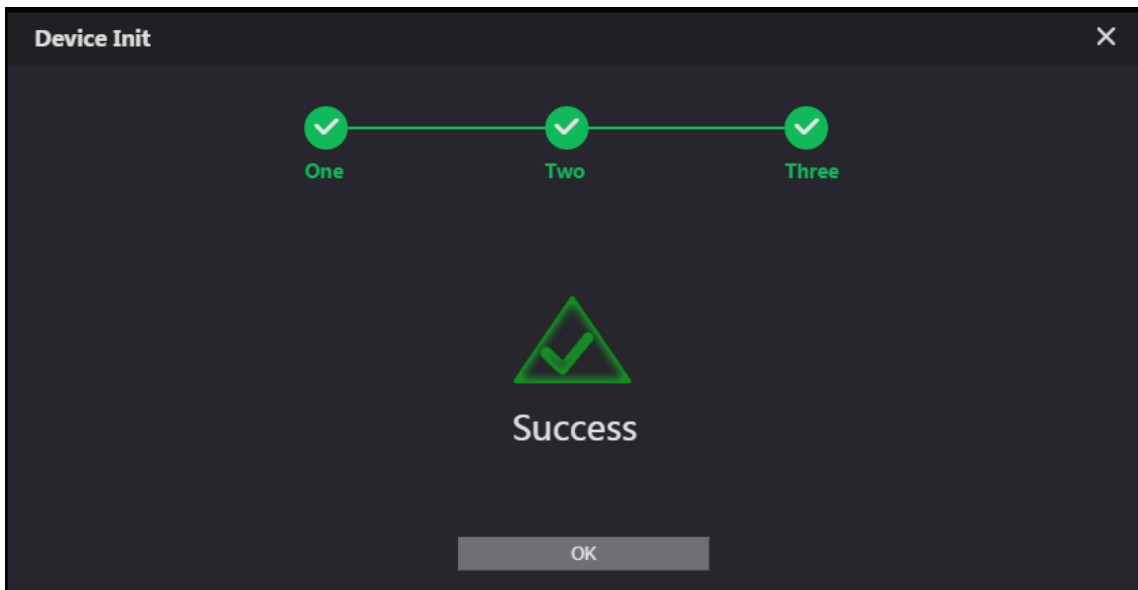
Figure 1-2 Set an email address



Step 4 Select **Email** and enter your email address for resetting password.

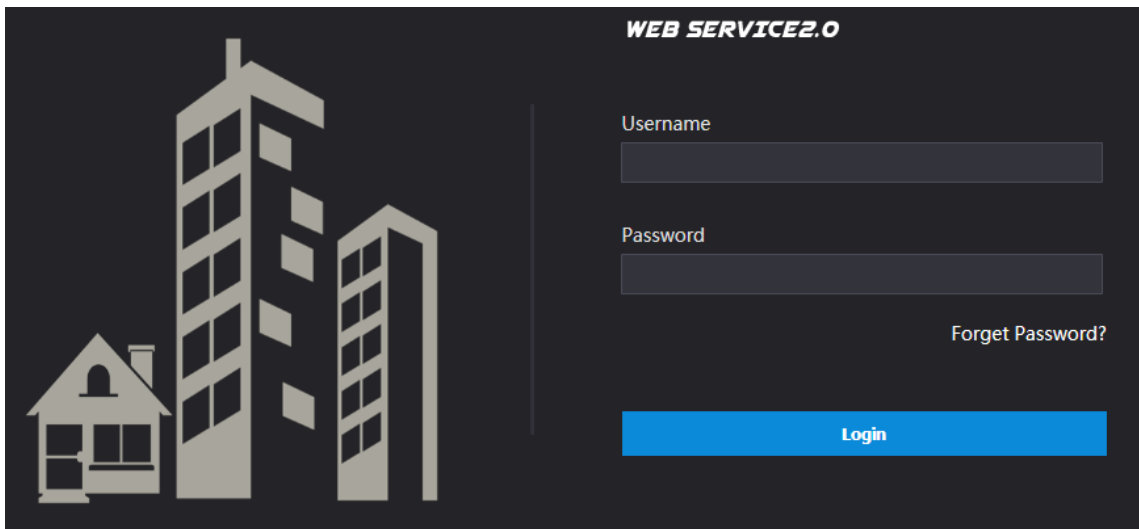
Step 5 Click **Next**.

Figure 1-3 Initialization successful



Step 6 Click **OK** and the it jumps to the login interface.

Figure 1-4 Login interface



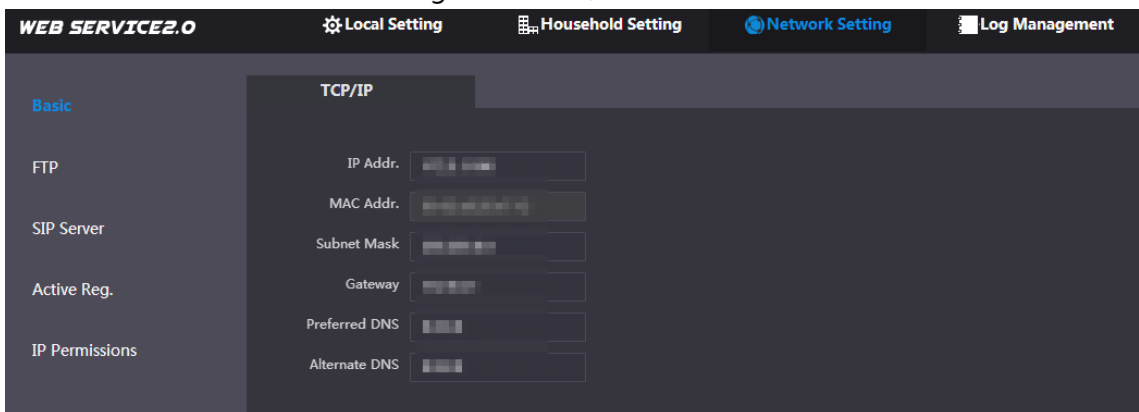
Step 7 Enter username (admin by default) and password, and then click **Login**.

3.1.1.2. Network Parameters

Change the IP address of the VTO to the one that you planned.

Step 1 Select **Network Setting > Basic**.

Figure 1-5 TCP/IP



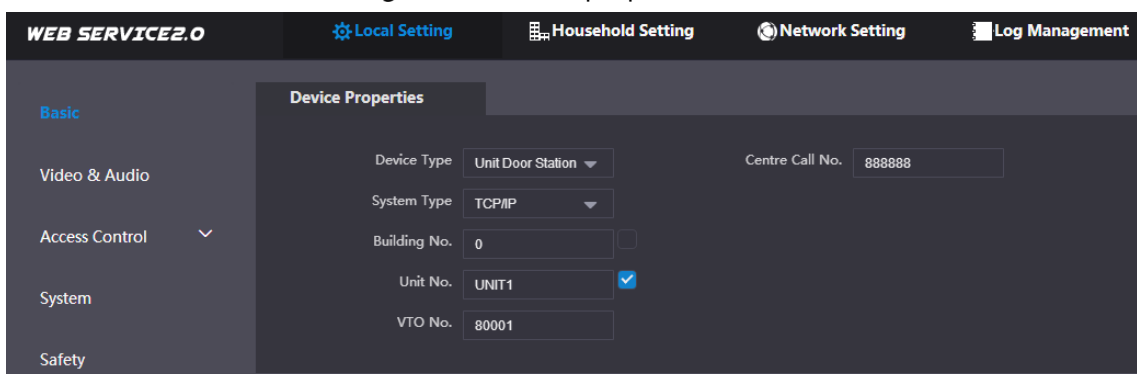
Step 2 Enter the parameters, and then click **OK**.

The VTO automatically restarts. Make sure that the PC is in the same network segment as the VTO to log in again.

3.1.1.3. System Type

Step 1 Select **Local Setting > Basic**.

Figure 1-6 Device properties



Step 2 Select **System Type** to **TCP/IP**.

Step 3 Click **OK**.

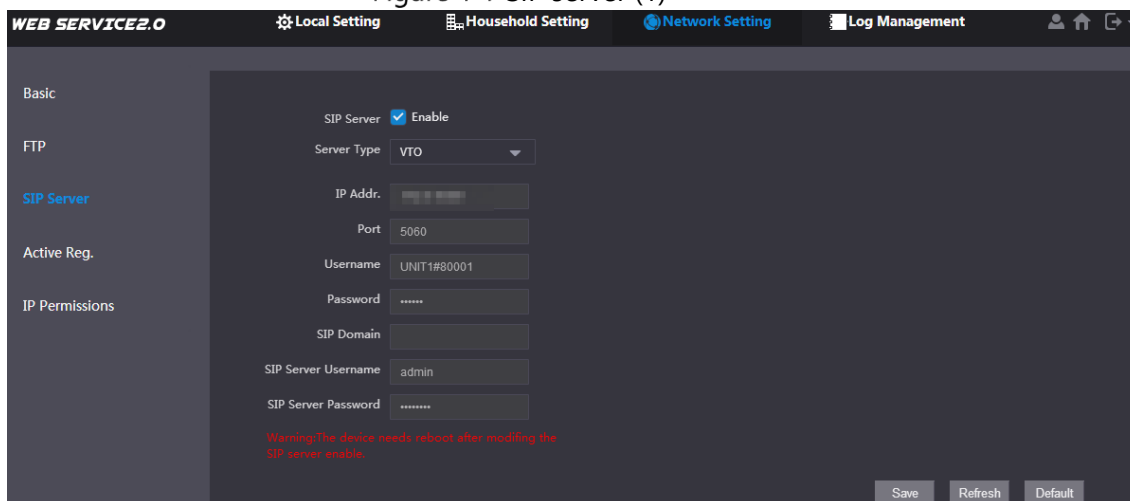
Wait for the device to automatically restart or restart it manually, and then the settings will take effect.

3.1.1.4. Server Type

You can select the type of the server that manages all VTO devices.

Step 1 Select **Network Setting** > **SIP Server**.

Figure 1-7 SIP server (1)



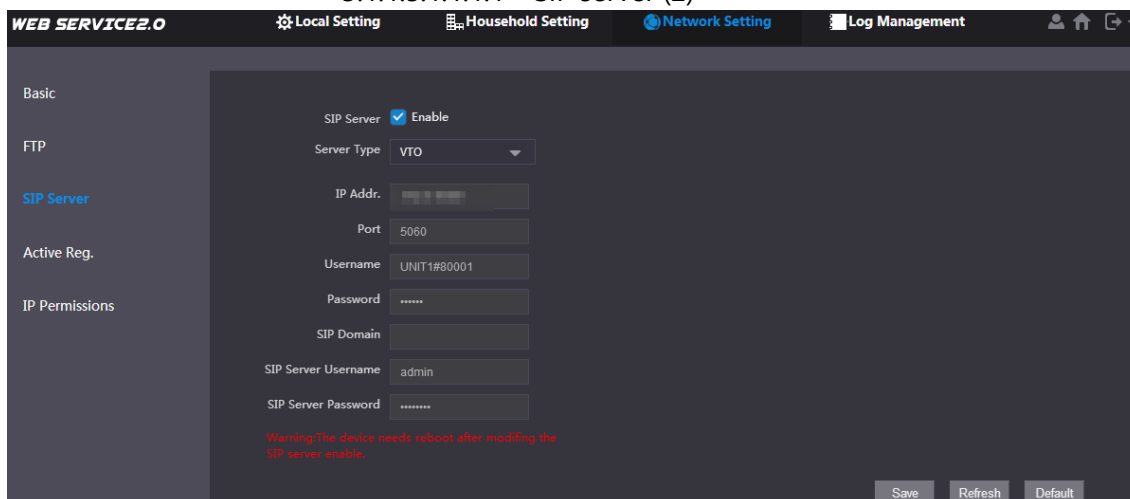
Step 2 Select a server type.

- When this VTO or another VTO works as the SIP server, select **Server Type** to **VTO**. It applies to a scenario where there is only one building.
- When a platform (such as Express/DSS) works as the SIP server, select **Server Type** to **Express/DSS**. It applies to a scenario where there are multiple buildings.

3.1.1.5 SIP Server

Step 1 Select **Network Setting** > **SIP Server**.

3.1.1.5.1.1.1 SIP server (2)



Step 2 Configure SIP server.

- The current VTO works as the SIP server. Enable **SIP Server**, and then click **OK**. The VTO automatically restarts, and it jumps to the login interface.



If the current VTO is not the SIP server, do not enable **SIP Server**; otherwise the connection will fail.

- Another VTO works as the SIP server.

Disable **SIP Server**, configure the parameters, and then click **OK**. The VTO automatically restarts, and it jumps to the login interface.

3.1.1.5.1.1.1.1 SIP server parameters when a VTO works as the SIP server

Parameter	Description
IP Address	IP address of the VTO that works as the SIP server.
Port	5060 by default.
Username	Keep it default.
Password	
SIP Domain	VDP.
Login Username	SIP server login username and password.
Login Pwd	

- The platform (Express/DSS) works as the SIP server.
- Select **Server Type** as **Express/DSS**, configure the parameters, and then click **OK**. The VTO automatically restarts, and it jumps to the login interface.

3.1.1.5.1.1.1.2 SIP server parameters when the platform works as the SIP server

Parameter	Description
IP Address	IP address of the platform.
Port	5080 by default.
Username	Keep it default.
Password	
SIP Domain	Keep it default or null.
SIP Server Username	SIP server login username and password.
SIP Server Password	



- VTO settings have been completed if the platform or another VTO works as the SIP server.
- If the current VTO works as the SIP server, **Device Manager** will appear on the left. See 3.1.1.5 Adding VTO and 3.1.1.7 Adding VTH to add VTOs and VTHs.

3.1.1.5. Adding VTO

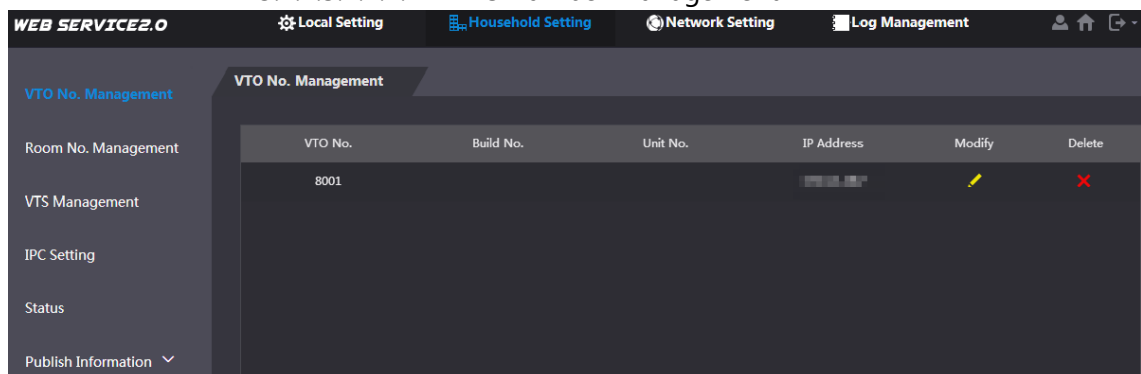


Add VTO only when the current VTO works as the SIP server.

Step 1 Log in to the web interface.

Step 2 Select **Household Setting > VTO No. Management**.

3.1.1.5.1.1.2 VTO number management



Step 3 Click **Add**.

3.1.1.5.1.1.1.3 Add a VTO

Step 4 Configure the parameters.

3.1.1.5.1.1.1.3.1 Parameters of adding a VTO

Parameter	Description
Rec No.	VTO number.
Register Password	Keep it default.
IP Address	IP address of VTO.
Username	Web interface login username and password of this VTO.
Password	

Step 5 Click **OK**.

Do Step 3–Step 5 to add other VTOs.

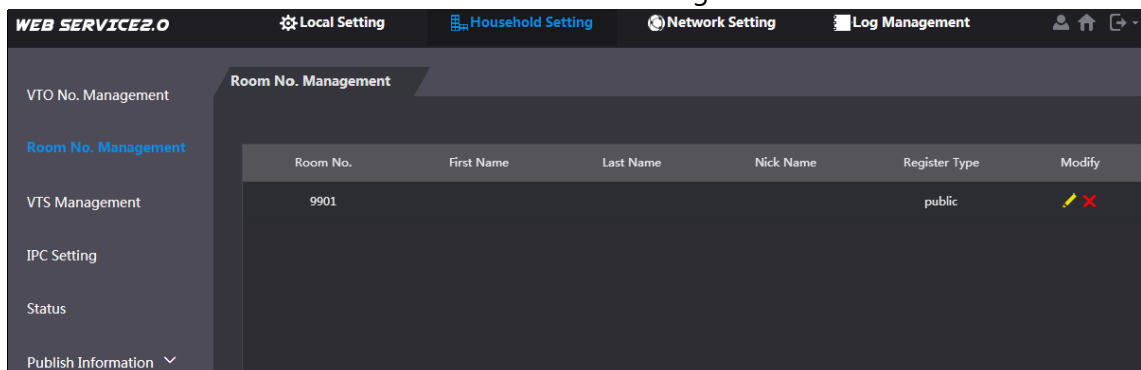
3.1.1.7 Adding VTH



- Add VTHs only when the current VTO works as the SIP server.
- Add both main and extension VTHs.

Step 1 Select **Household Setting > Room No. Management**.

3.1.1.7.1.1.1.1 Room number management




Step 2 Click **Add**.

3.1.1.7.1.1.2 Add a VTH

Step 3 Configure the parameters.

3.1.1.7.1.1.2.1 Parameters of adding a VTH

Parameter	Description
First Name	Information to distinguish each device.
Last Name	
Nick Name	
Room No.	 <ul style="list-style-type: none"> VTH number consists of 1–6 numbers, which may include number and #. It must be consistent with room number configured at the VTH. When there are main VTH and extensions, to use group call function, the main VTH number must end with #0, and the extension VTH number must end with #1, #2 and #3. For example, if the main VTH is 101#0, extension VTHs must be 101#1, 101#2...
Register Password	Keep it default.
Register Type	

Step 4 Click **OK**.

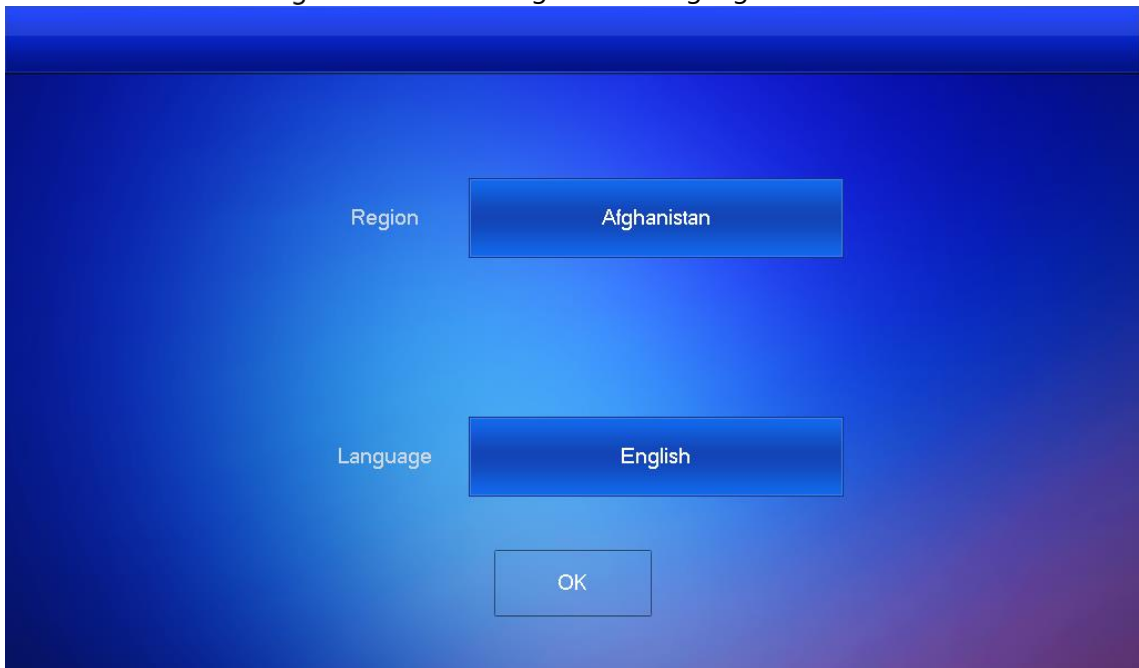
Do Step 2–Step 4 to add other VTHs.

3.1.2. VTH Settings

3.1.2.1. Initialization

Step 5 Select a region and language.

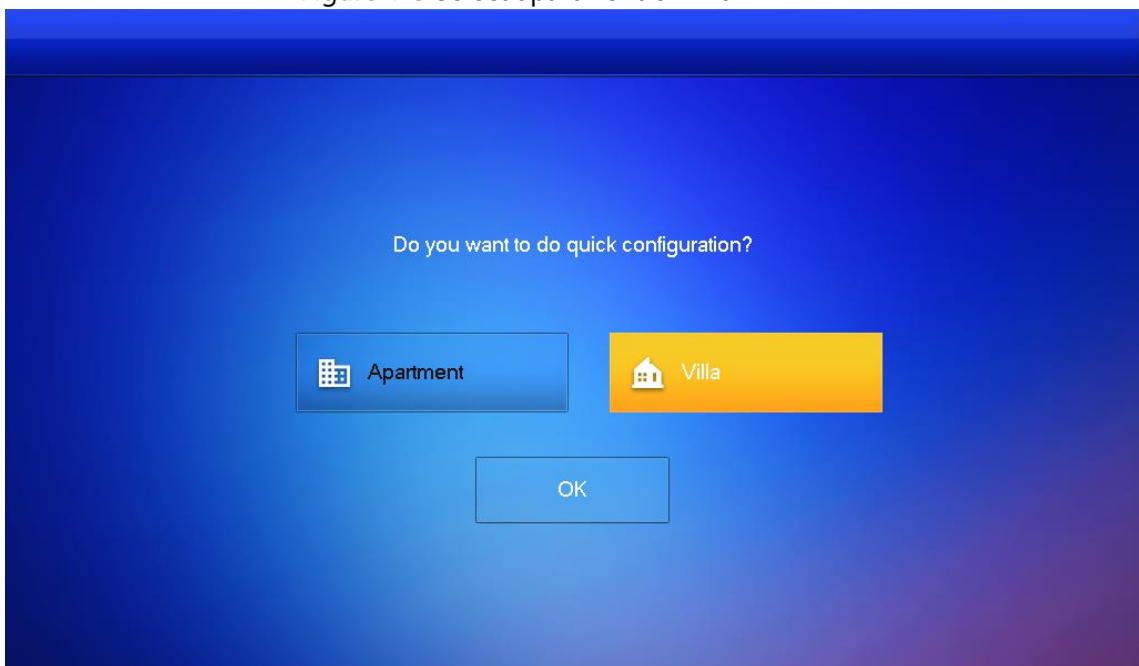
Figure 1-8 Select a region and language



Step 6 Select **Apartment** or **Villa**, and then tap **OK**.

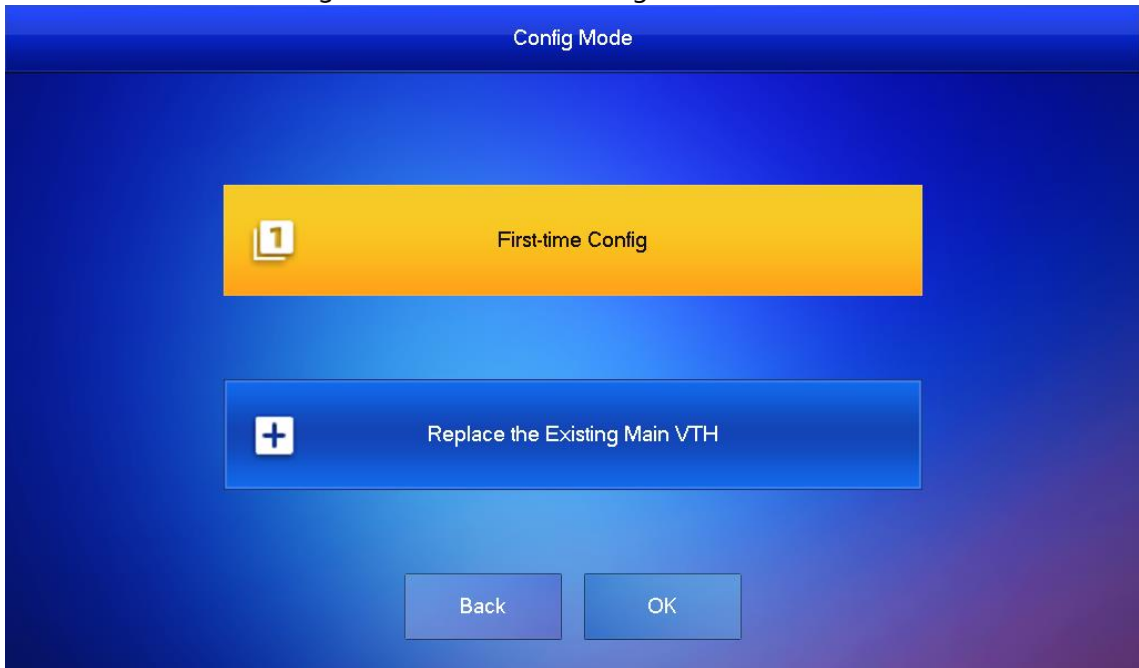
This section takes **Villa** as an example.

Figure 1-9 Select apartment or villa



Step 7 Select **First-time Config** and tap **OK**.

Figure 1-10 First-time configuration



Step 8 **DHCP** is selected by default, or select **Static IP** and configure the parameters as needed.

Figure 1-11 DHCP

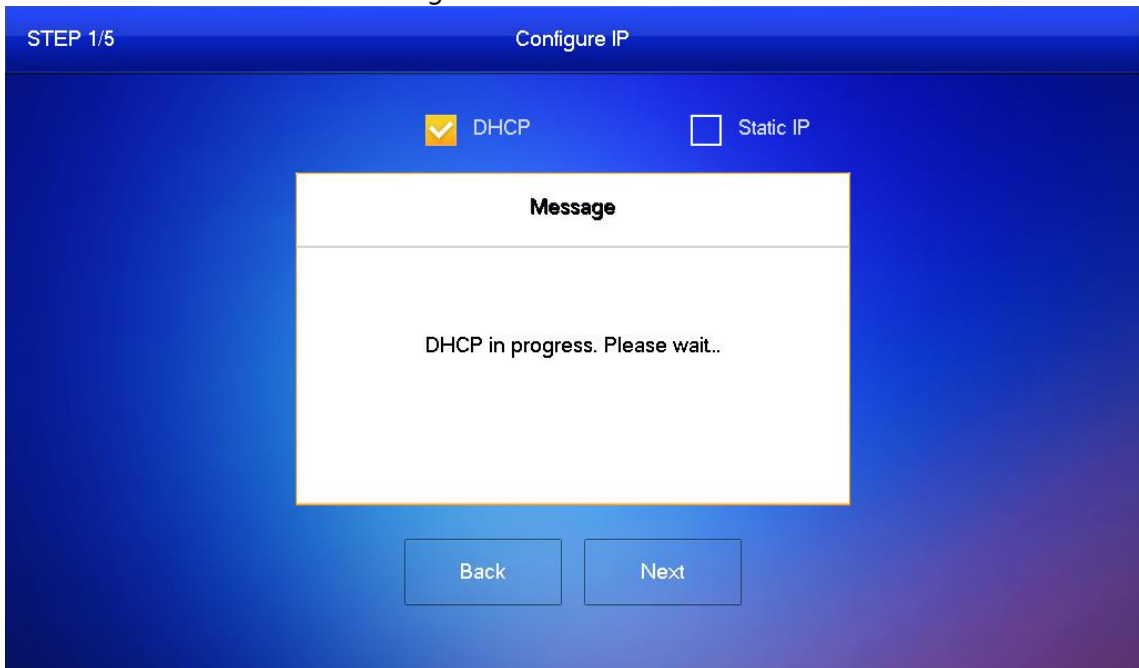


Figure 1-12 Static IP

STEP 1/5 Configure IP

DHCP Static IP

Local IP

Netmask

Gateway

Back Next

Step 9 Set a password and an email address for the VTH, and then tap **Next**.



- The password is used to enter project setting.
- If you select **Apartment** in Step 6, initialization is completed with this step.

Figure 1-13 Set a password an email address for the VTH

STEP 2/5 Set VTH Password

Password 6-digit password.

Confirm PWD 6-digit password.

Email This email is used to reset the password.

Back Next

Step 10 Set a password and an email address for the VTO.



The password is used to enter project setting.

Figure 1-14 Set a password and Email address for the VTO

STEP 3/5 Set VTO Password

Password 8-32 characters password

Confirm PWD 8-32 characters password

Email ✓
This email is used to reset the password.

Back Next

Step 11 Click **Initialize** to initialize a single device or **Batch Initialization** to initialize all available devices, and then click **Next**.

Figure 1-15 Initialize devices

STEP 4/5 Search Device

Device Type	SN	MAC	IP	Status	Operation
Local	XXXXXXXXXXXX	XXXXXXXXXXXX	XXXXXXXXXXXX	Initialized	Initialize
VTO	XXXXXXXXXXXX	XXXXXXXXXXXX	XXXXXXXXXXXX	Uninitialized	Initialize

Back Refresh Batch Initialization Next

Step 12 Click **One-key Config** to go to the main interface.

Figure 1-16 Network configuration

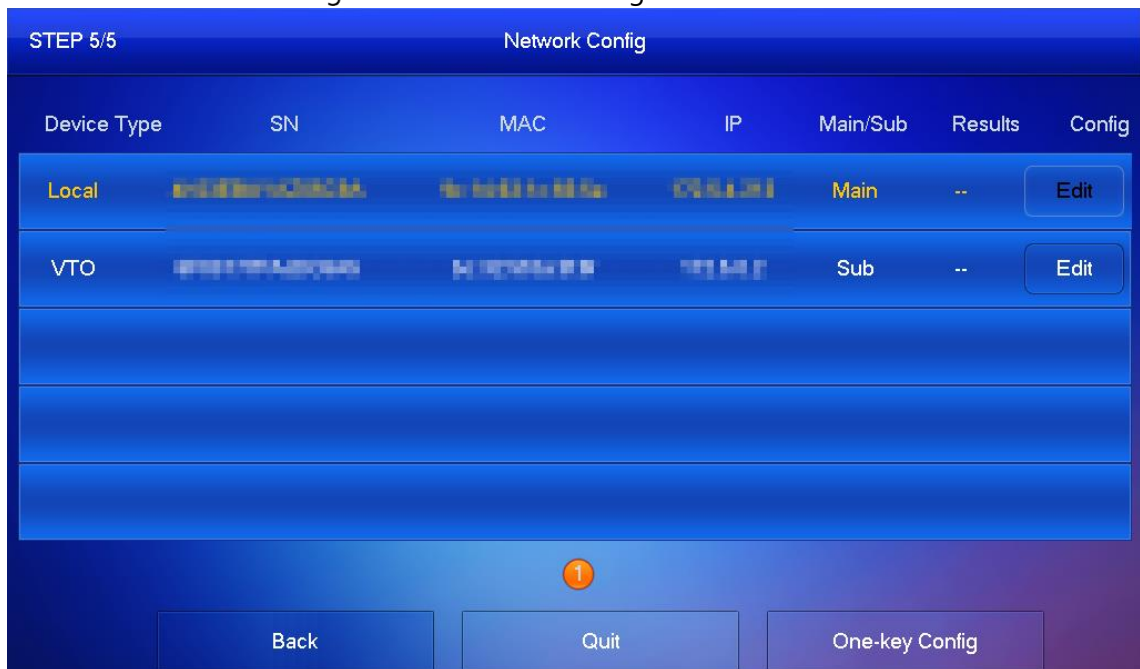
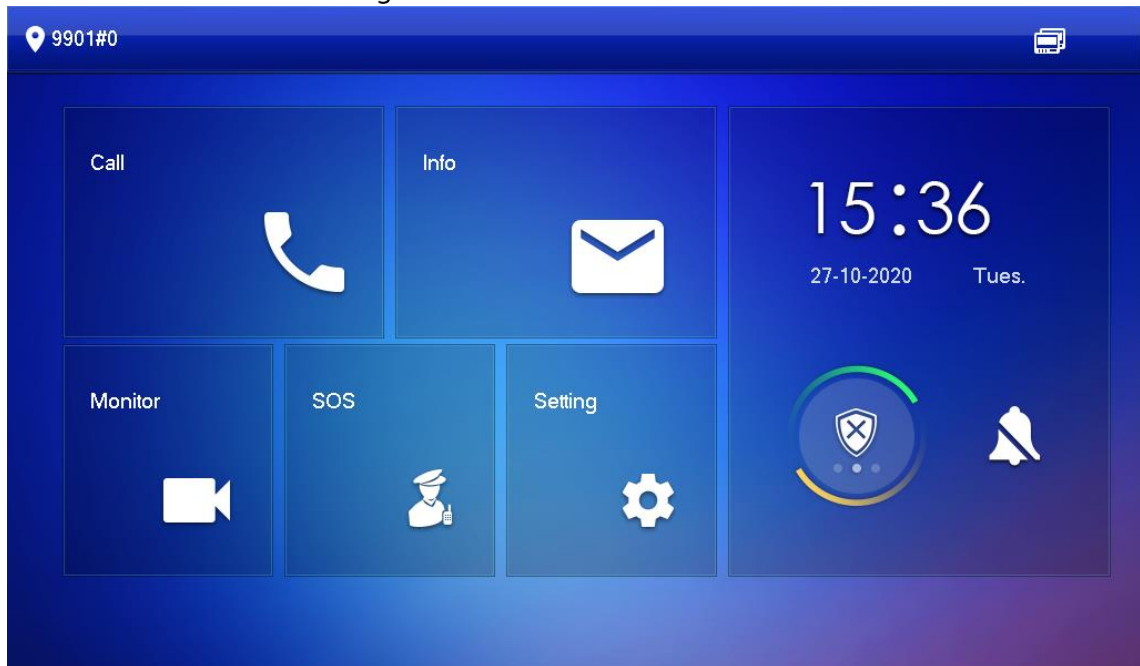


Figure 1-17 Main interface



3.1.2.2. Network Parameters



IP addresses of all VTHs and VTOs must be in the same network segment. Otherwise, the VTH will fail to obtain VTO information.

Step 13 On the main interface, tap **Setting** for more than 6 seconds.

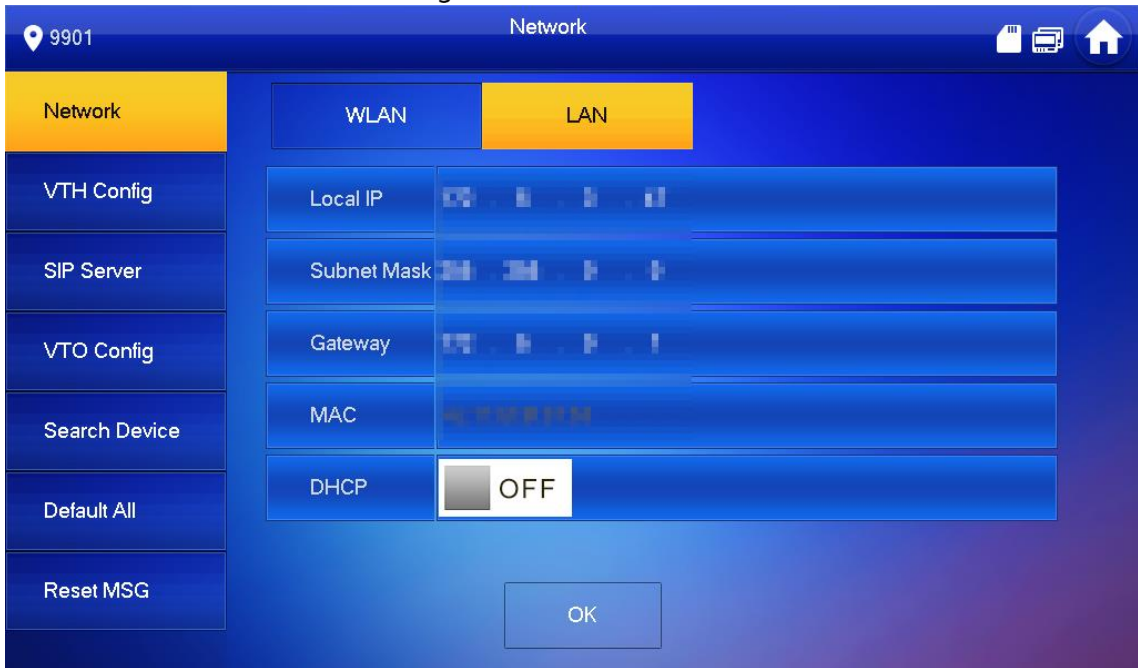
Step 14 Enter the password and tap **OK**.

Step 15 Tap **Network**.

Step 16 Configure the parameters.

- LAN
Enter the information, and then tap **OK**; or turn on **DHCP** to obtain the information automatically.

Figure 1-18 LAN



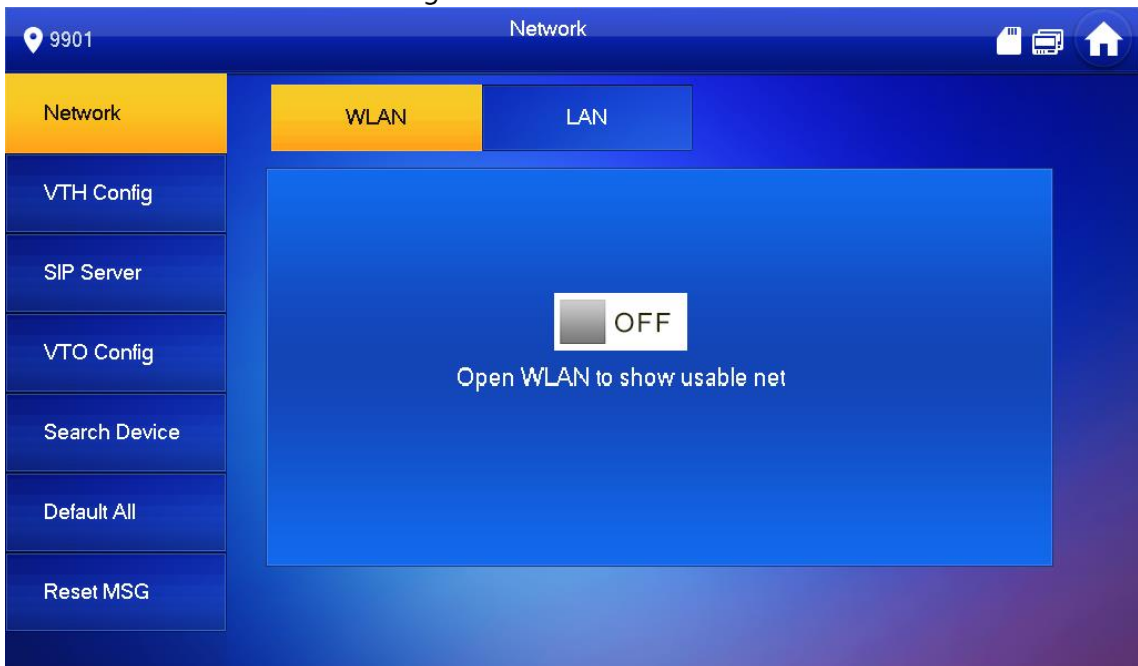
- WLAN



- Only certain models support WLAN function. The actual product shall prevail.
- Use a router with secured encryption protocols.

1) Turn on the WLAN function.

Figure 1-19 WLAN



2) Connect to a network.

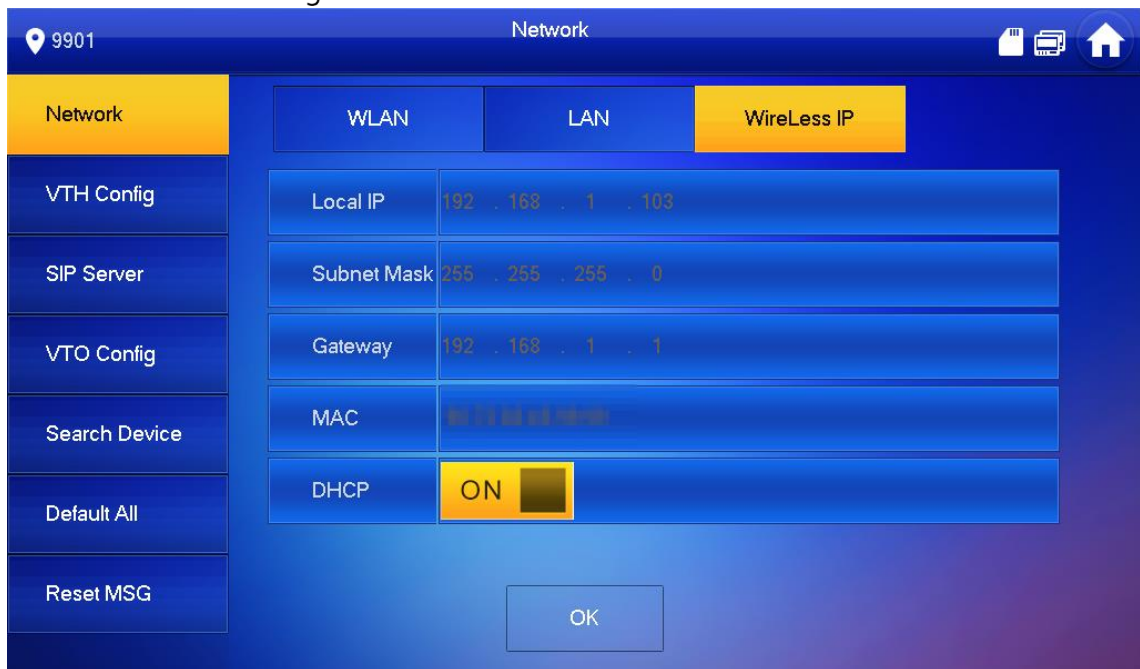
The system has 2 access ways as follows.

- ◇ Tap **Wireless IP** and enter **Local IP**, **Subnet Mask** and **Gateway**, and then tap **OK**.
- ◇ Tap **Wireless IP**, turn on **DHCP** to obtain the information automatically.



To obtain IP information with DHCP function, use a router with DHCP function.

Figure 1-20 Enable the DHCP function



3.1.2.3. VTH Config

Step 17 On the main interface, tap **Setting** for more than 6 seconds.

Step 18 Enter password and tap **OK**.

Step 19 Tap **VTH Config**.

Figure 1-21 VTH configuration



Step 20 Configure VTH information.

- As a main VTH.
Enter the room number (such as 9901 or 101#0) and other information, and then tap **OK**.



- Room number must be the same with **VTH Short No.**, which is configured when adding VTHs on the VTO web interface. Otherwise, it will fail to connect to the VTO.

- When there are extension VTHs, room numbers must end with #0. Otherwise, it will fail to connect to the VTO.
- As an extension VTH.
 - 1) Switch **Main** to **Extension**.
 - 2) Enter the room number (such as 101#1), Main VTH IP (IP address of the main VTH) and other information, and then tap **OK**.



Main VTH Username and **Main VTH PWD** are the username and password of main VTH. Default user name is admin, and the password is the one set during initialization.

Step 21 Turn on the following functions as needed.

- **SSH**: The debugging terminal will connect to the VTH remotely through SSH protocol.
- **Security Mode**: Log in to the VTO in a secured way.
- **Password Protection**: Encrypt the password before sending out.



It is recommended to turn off SSH, and turn on security mode and password protection. Otherwise, the device might be exposed to security risks and data leakage.

Step 22 Tap **OK**.

3.1.2.4. SIP Server

Configure SIP server information to connect to other devices.

Step 23 On the main interface, tap **Setting** for more than 6 seconds.

Step 24 Enter the password and tap **OK**.

Step 25 Tap **SIP Server**.

Figure 1-22 SIP server

Category	Field	Value
Network	Server IP	192 . 168 . 1 . 110
	Network Port	5060
VTH Config	Username	9901#0
	Custom Name	OFF
SIP Server	Registration PWD	••••••
	Domain Name	
VTO Config	Username	
	Login PWD	
Factory Reset	Enable Status	ON

Step 26 Configure the parameters.

Table 1-1 SIP server parameters

Parameter	Description
Server IP	<ul style="list-style-type: none"> When a platform works as the SIP server, it is the IP address of the platform. When a VTO works as the SIP server, it is the IP address of the VTO.
Network Port	<ul style="list-style-type: none"> 5080 when a platform works as the SIP server. 5060 when a VTO works as the SIP server.
Username	Keep it default, or turn on Custom Name , and then you can edit the username.
Registration PWD	Keep it default.
Domain Name	When a VTO works as the SIP server, it must be VDP; otherwise, it can be null.
Username	SIP server login username and password.
Login PWD	

Step 27 Turn on **Enable Status** to enable the SIP server function.

Step 28 Tap **OK**.

3.1.2.5. VTO Configuration

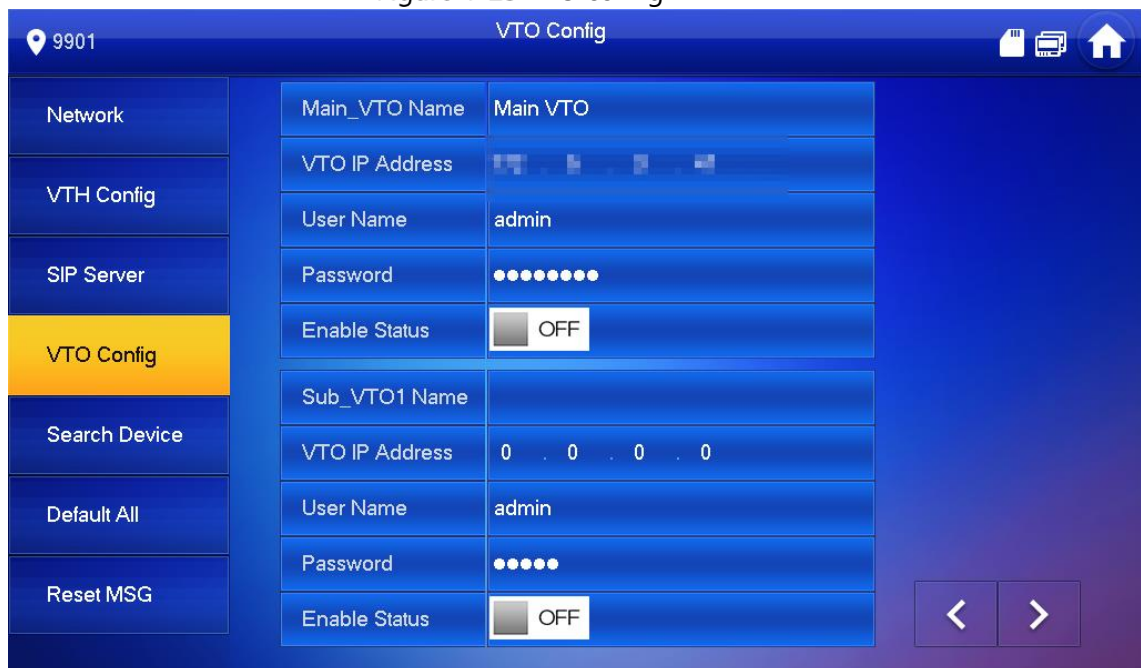
Add VTOs and fence stations to bind them with the VTH.

Step 29 On the main interface, tap **Setting** for more than 6 seconds.

Step 30 Enter the password set during initialization and tap **OK**.

Step 31 Tap **VTO Config**.

Figure 1-23 VTO config



Step 32 Add VTO or fence station.



- Add main VTO.
 - 1) Enter the main VTO name, VTO IP address, username and password.
 - 2) Turn on **Enable Status**.



User Name and **Password** must be consistent with the web interface login username and password of the VTO.

- Add sub VTO or fence station.
 - 1) Enter the sub VTO or fence Station name, IP address, username and password.
 - 2) Turn on **Enable Status**.



Tap  /  to turn page and add more sub VTO or fence stations.

3.1.2.6. Searching Device

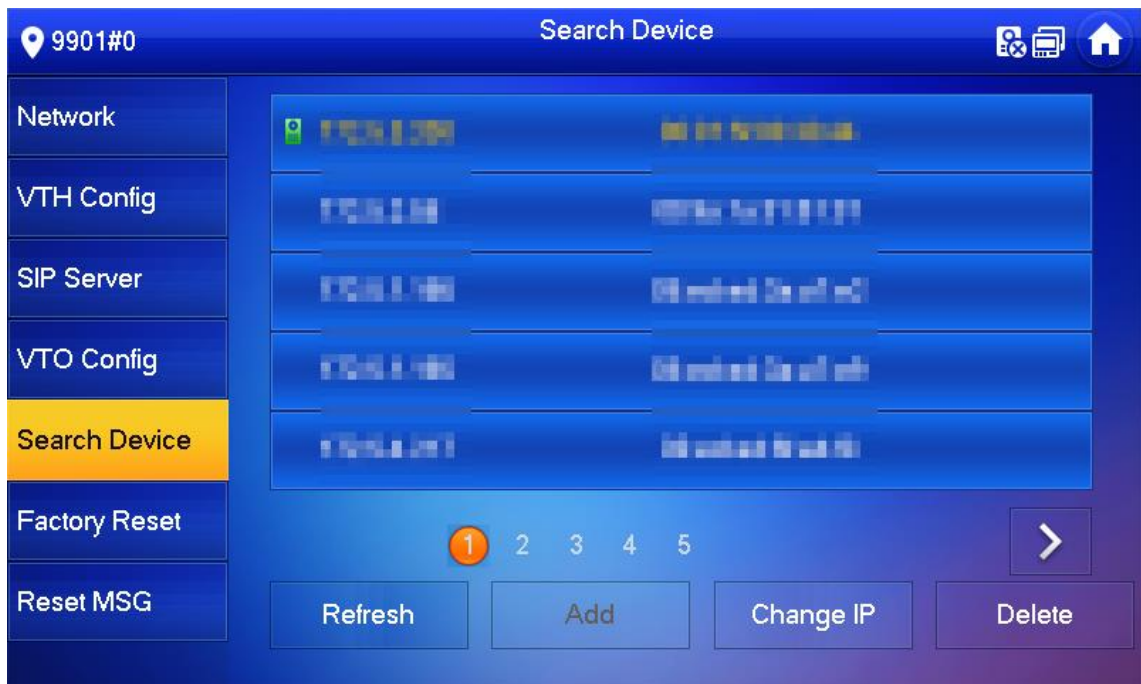
You can search for VTOs in the same network, and then add them or change their information.

Step 33 Tap **Search Device**.



If you select **Villa** in Figure 1-9, it will be **Add Device** with the similar function.

Figure 1-24 Search device



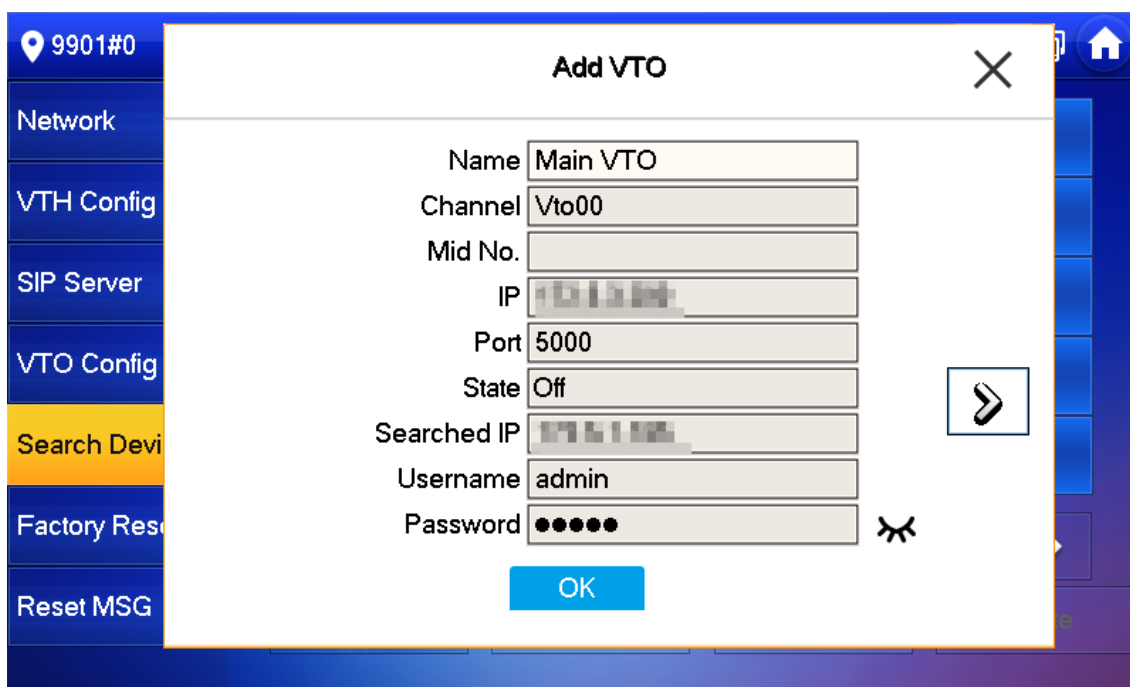
Step 34 Tap a device.



You can only add or edit villa VTOs.

- Click **Add**.

Figure 1-25 Add a VTO

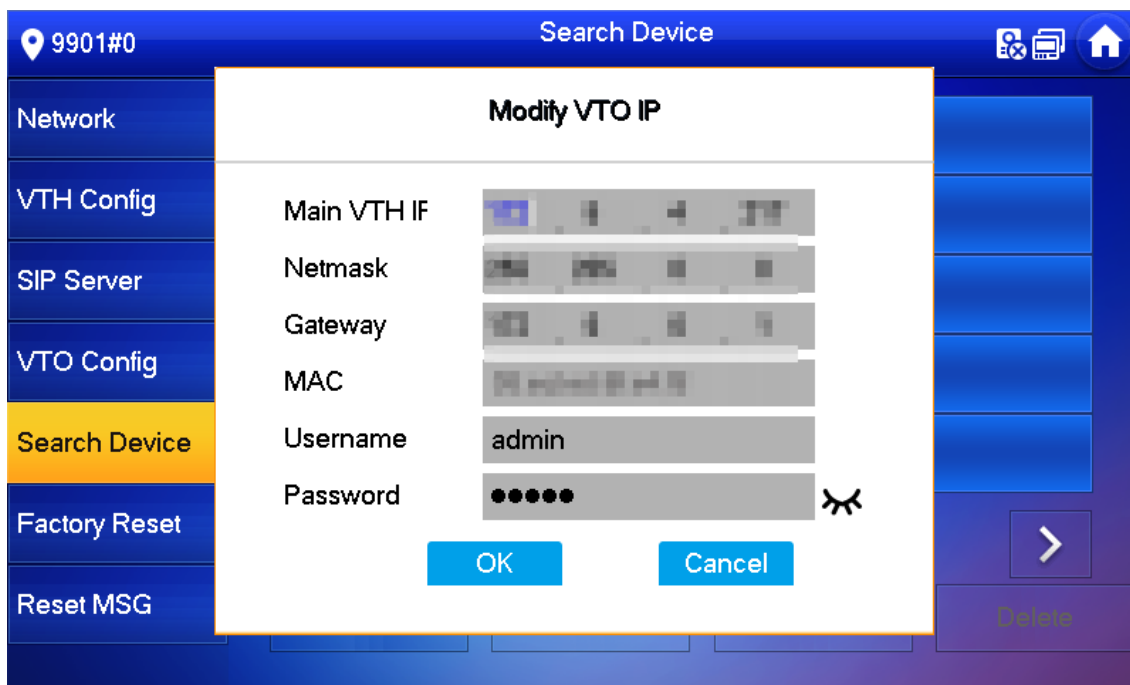


- Click **Change IP** to change the information of the VTO, including IP, netmask, and gateway.



Username and password cannot be changed here. They are the same as the ones used to log in to the web interface of the VTO, and are used to log in to the VTO.

Figure 1-26 Change the information of the VTO device

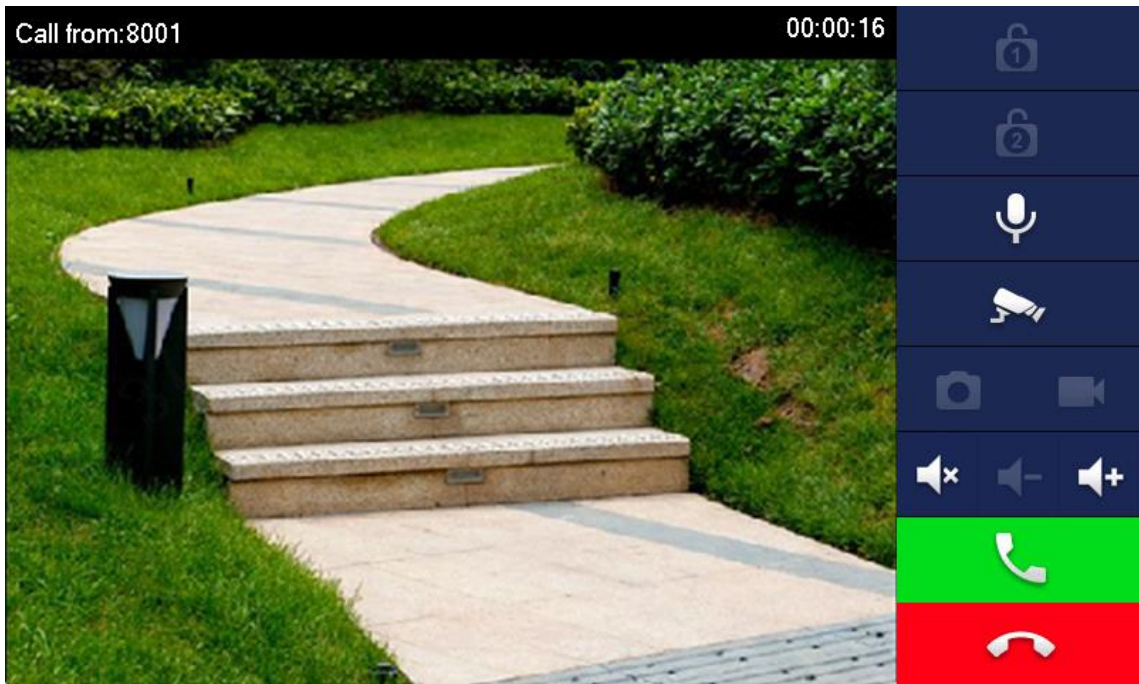


3.2. Commissioning

3.2.1. VTO Calling VTH

Dial the VTH room number (such as 101) on the VTO and the following image appears, which means all parameters are correctly configured.

Figure 1-27 Calling interface



3.2.2. VTH Monitoring VTO

VTH can monitor VTO, fence station or IPC. This section takes monitoring VTO as an example. On the main interface of the VTH, tap **Monitor > Door**, and then tap a VTO to enter monitoring image.

Figure 1-28 Door

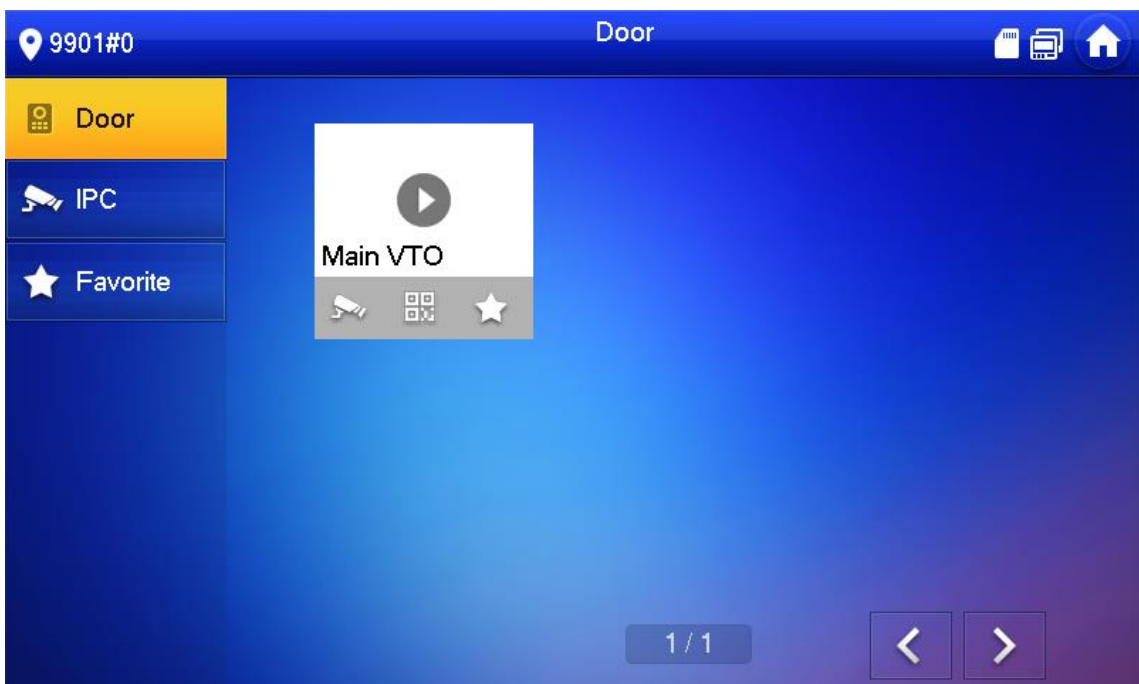
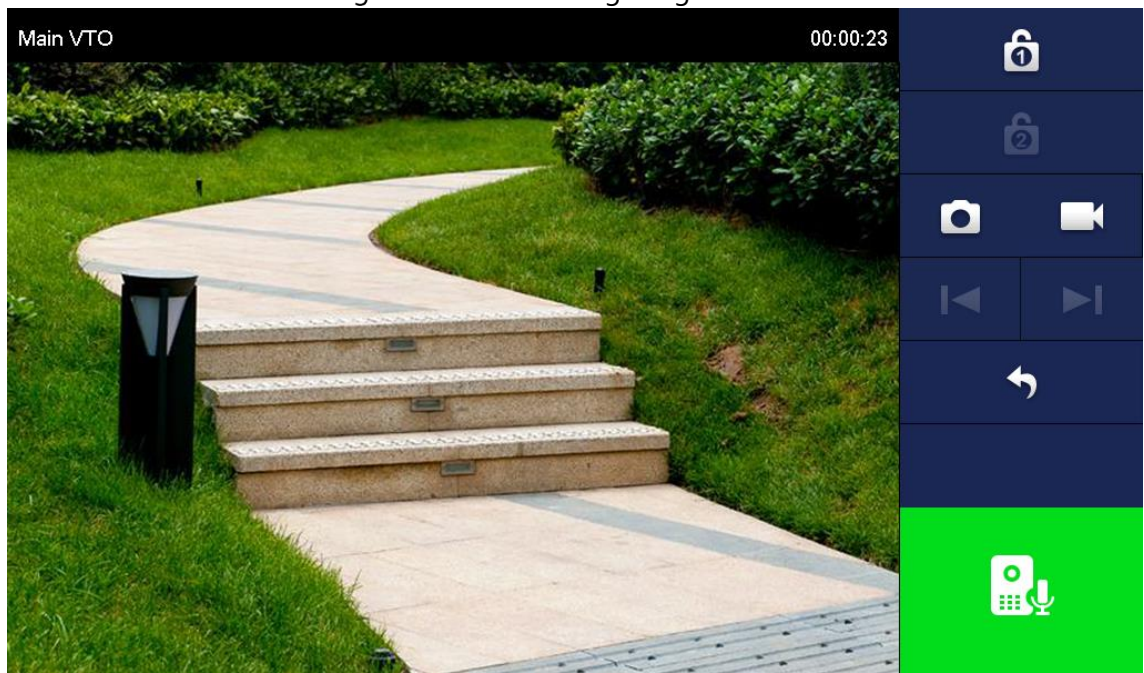


Figure 1-29 Monitoring image

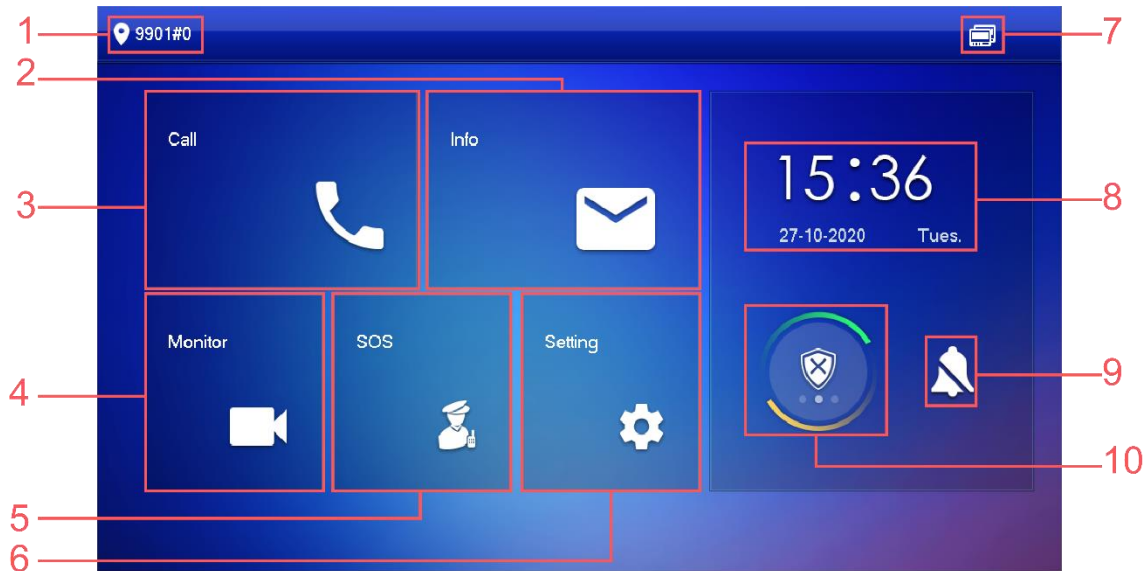


SD card is needed for recording and snapshot; otherwise, the icons will be gray.

4. Interface Operation







Main Interface

Main interface



Main interface description

No.	Name	Description
1	Room number	Number of the room where the VTH is located.
2	Info	View, delete and clear announcements or security alarm information. When the VTH does not have an SD card, and the video-audio message uploading function is enabled on the VTO, three tabs will be displayed, Guest Msg, Guest Snap and Guest Video. You can view, delete and clear the messages. When the VTH has an SD card, the Video Pic tab will be displayed. View, delete and clear the videos and pictures.
3	Call	Call other VTOs and VTHs. View and manage the contacts and call records.
4	Monitor	Monitor VTOs, fence stations, IPCs and NVRs.
5	SOS	Make emergency call to the Call Management Center.
6	Setting	Tap to enter system setting. Tap for more than 6 seconds, input the password set during initialization, and then enter project setting.

No.	Name	Description
7	Status	 : Not connected to the network.  : Connected to the network through a cable.  : Wirelessly connected to the network.  : Failed to connect to the main VTO; when disappeared, the device has connected to the main VTO.  : An SD card has been inserted into the device; when disappeared, the device does not have an SD card or support SD card.  : DND function has been enabled. It is not enabled by default.
8	Time and date	—
9	Do not disturb	Enable to not receive any call or message.
10	Arm/disarm	Display unread alarm information. Tap to select an arm mode.

Call

Manage contact, call and view call records.

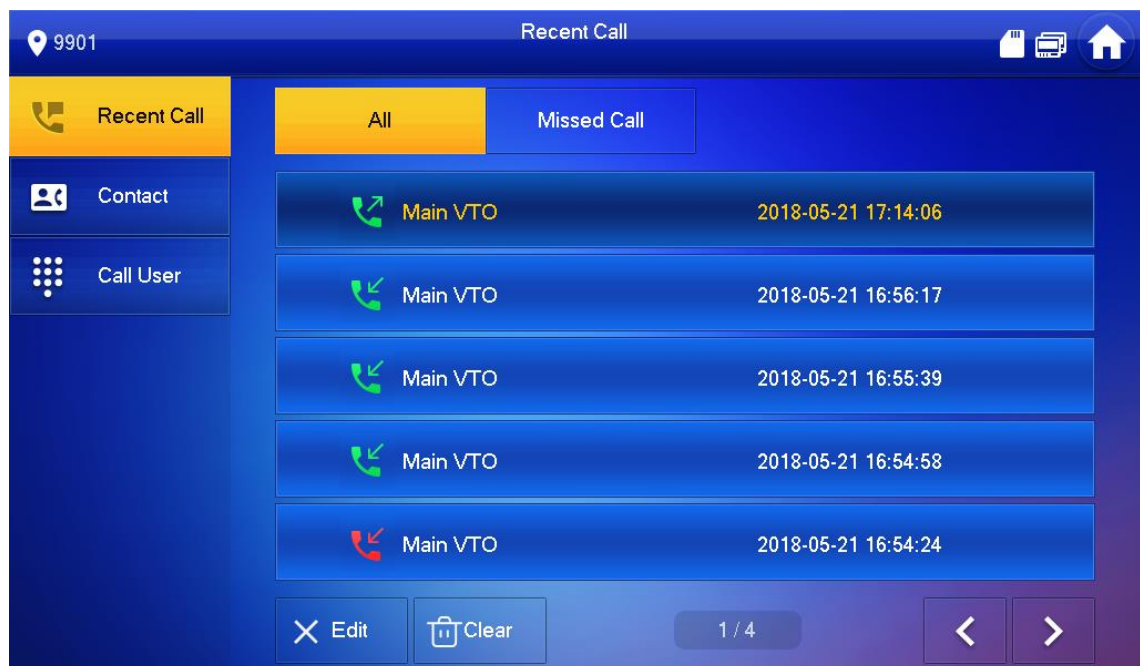
Recent Call

Tap Call > Recent Call to view and manage call records.



For missed call, press the call button on the device front panel to enter the recent call interface.

Recent calls



Call back: Tap a call record to call back.

Delete: Tap Edit, and then tap Delete to delete a record.

Clear: Clear all record in the current tab (All or Missed Call).

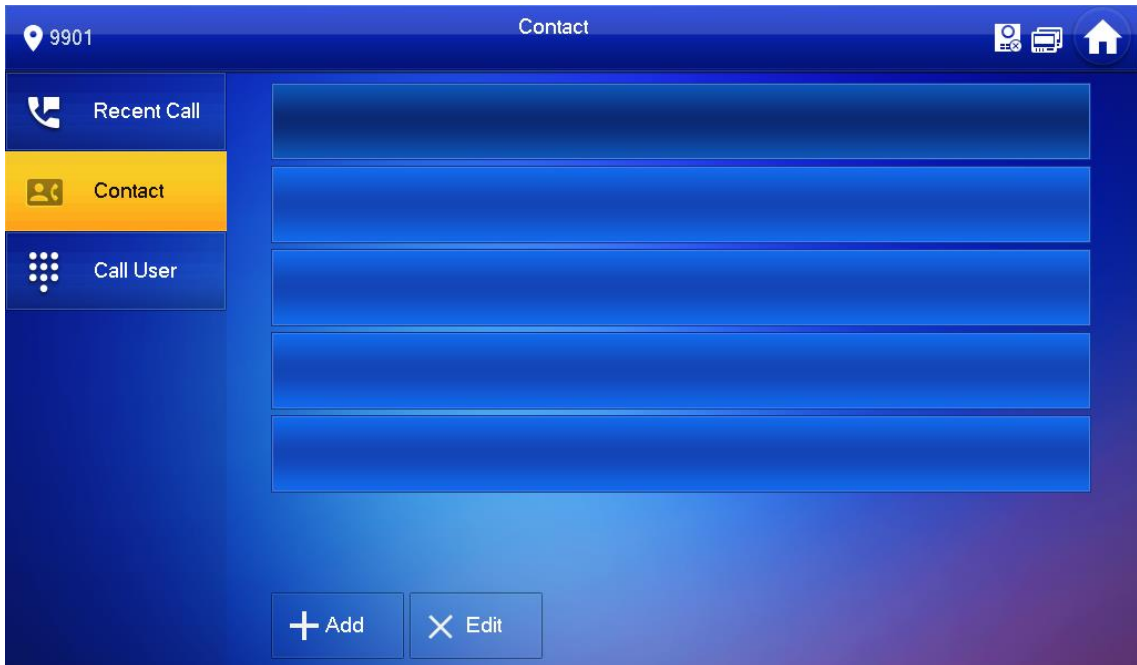


If storage is full, the oldest records will be overwritten. Back up the records as needed.

Contact

Tap Call > Contact, and then add or edit the users.

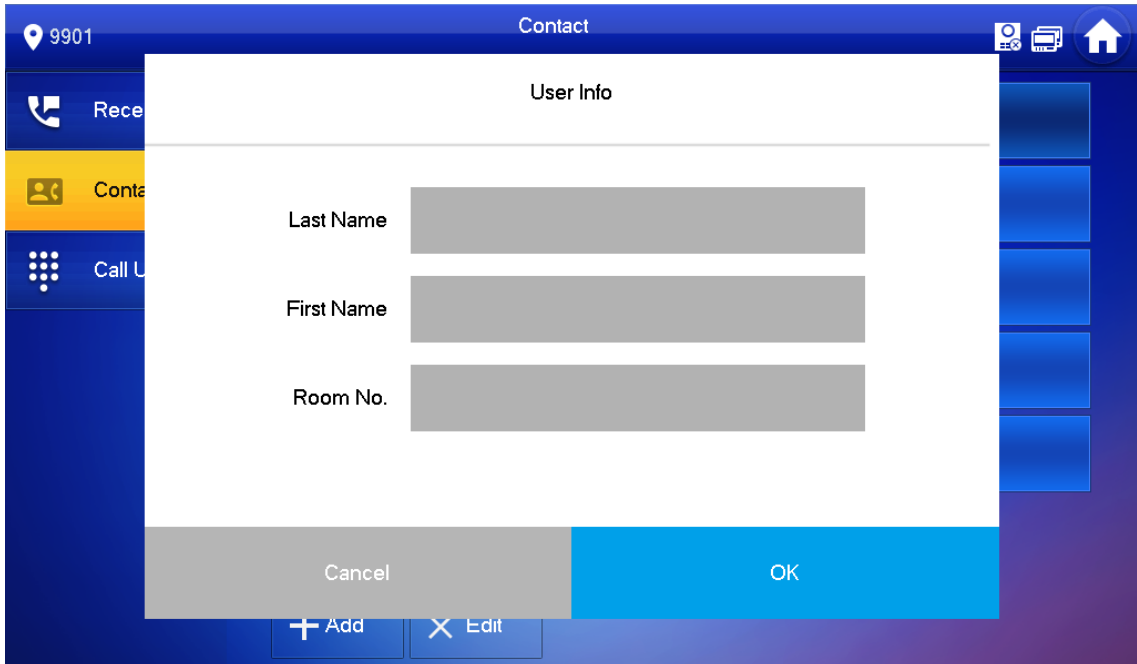
Contact



Add a user.

Tap Add.

User information



Enter the information.

Tap OK.

Related Operations

Edit user information: Tap a user and tap Edit.

Delete a user: Tap Edit, select a user, and then tap Delete.



You can select multiple contacts at the same time.

Call User



Make sure that resident-to-resident call function has been enabled. See "0 QR Code" for details.

Call function is used by VTH to call VTH.

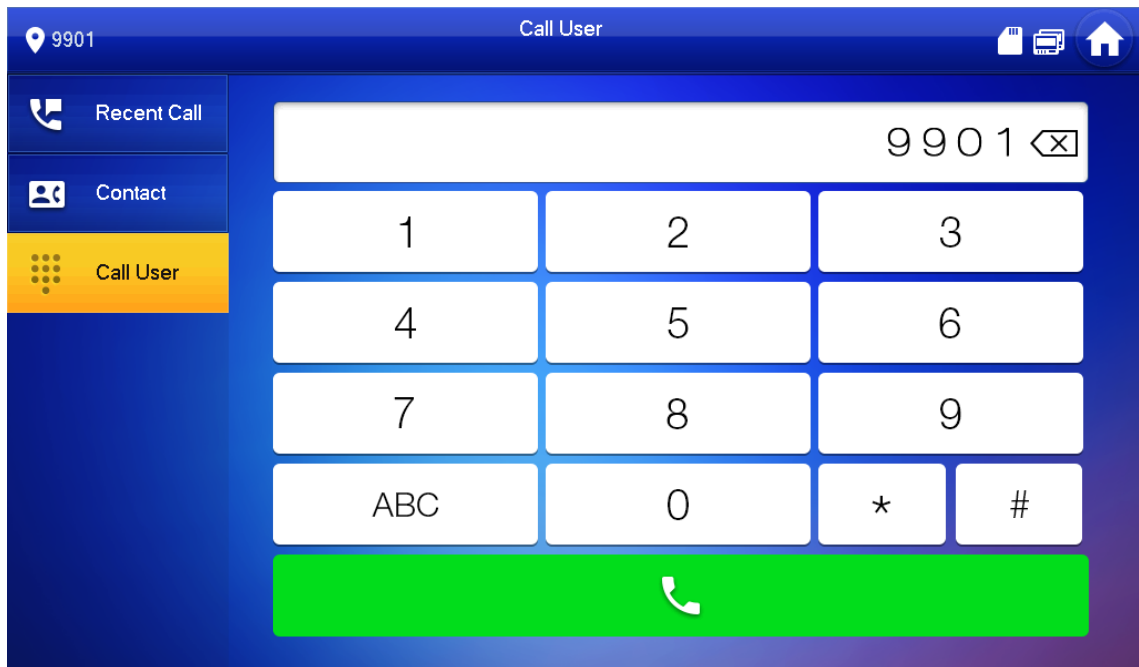
If both VTHs have a camera, bilateral video call can be provided.

By Room Number

On the Call User interface, dial and call the user.

Select Call > Call User.

Call user



Enter the room number (VTH room number).

If VTO works as SIP server, dial room no. directly.

If the platform works as SIP server:

Call a user in the same unit and the same building, dial room number directly.

Call a user in other buildings or units, add the building number. For example, dial 1#1#101 to call Building 1 Unit 1 Room 101.



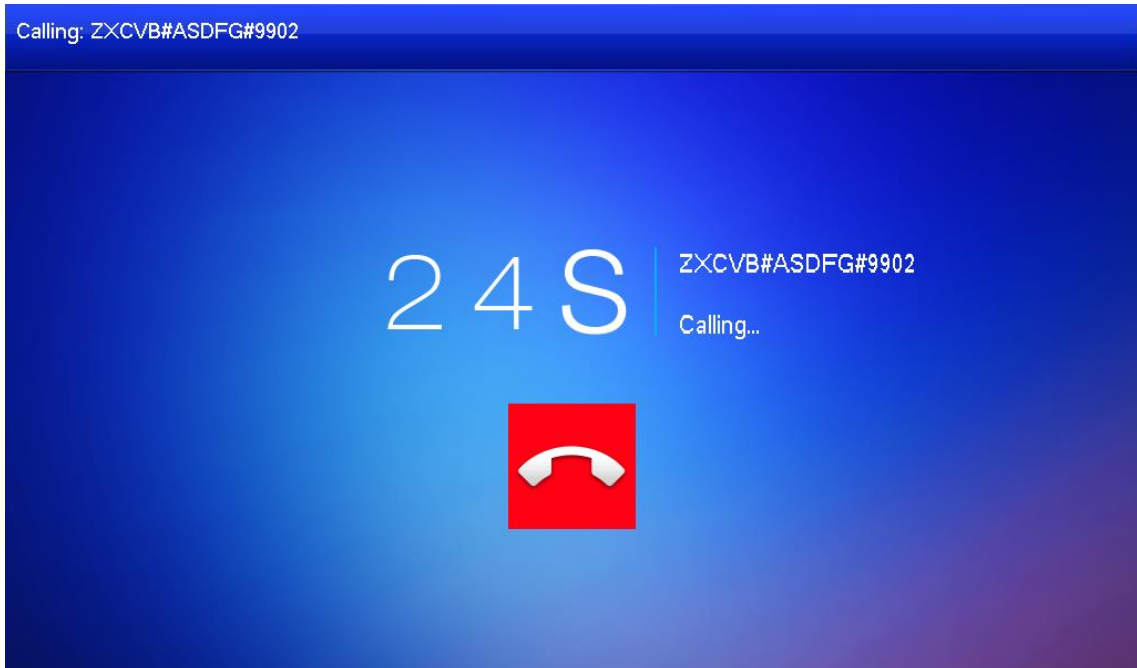
If main VTH (101#0) calls extension (101#1), please enter room no.: #1; if the extension calls main VTH, please enter room no.: #0.

Tap .

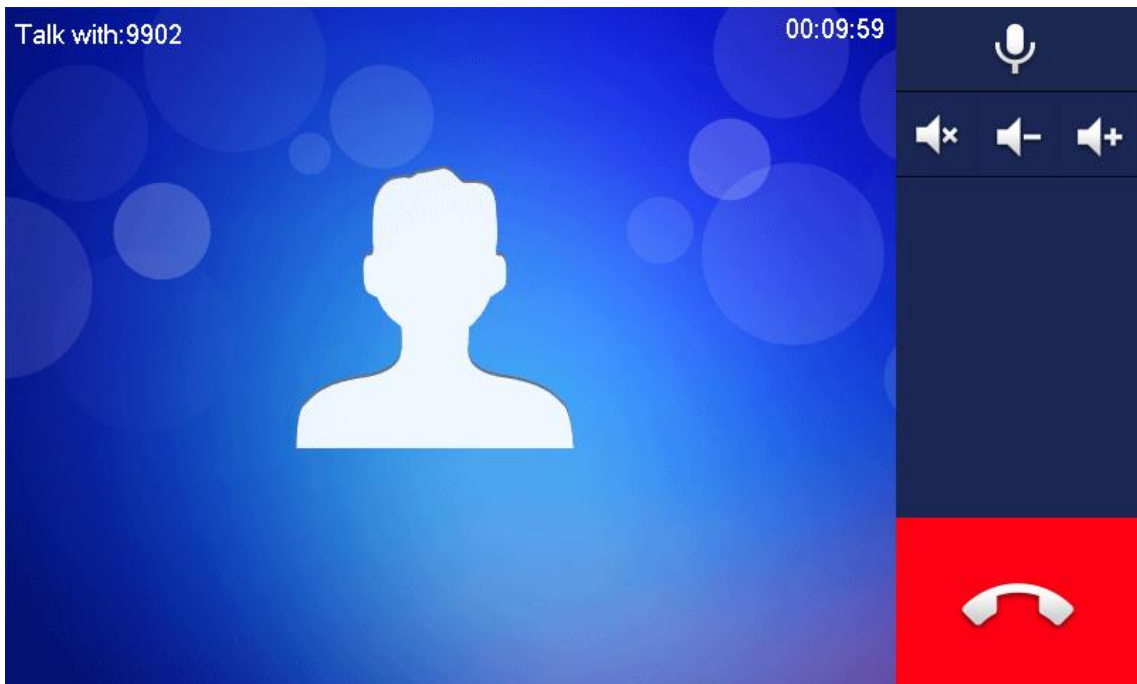


If the VTH has a camera, there will be videos after answering the call.

Calling



Call in progress



From Contact



Add contacts first. See 0 Contact.

Select Call > Contact.

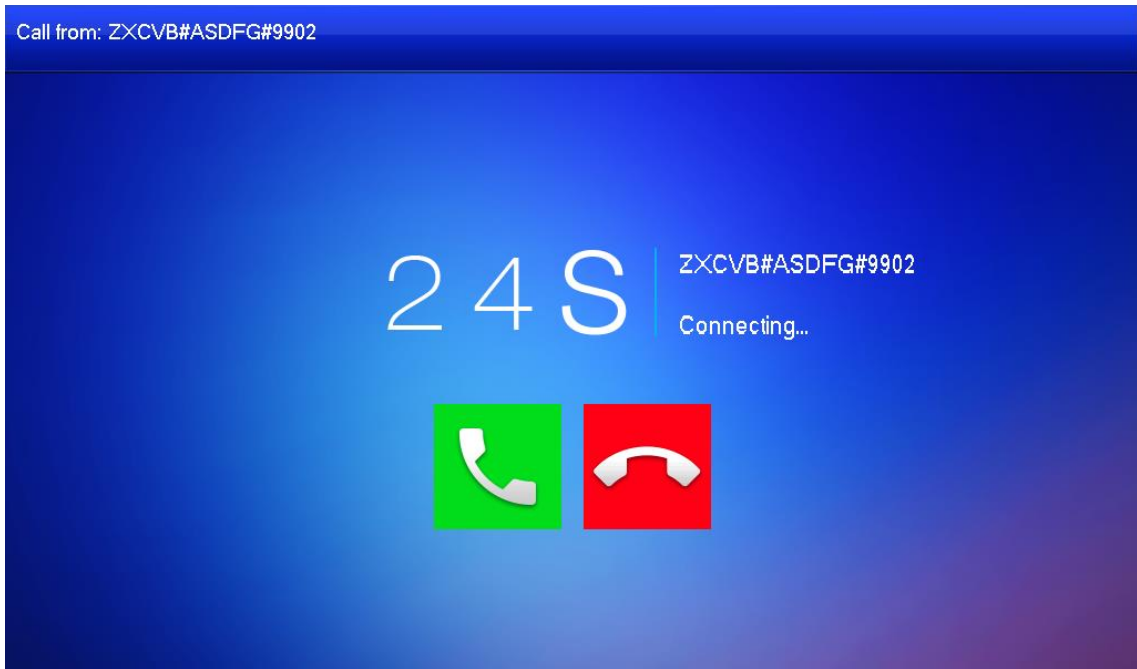
Select the one you want to call.

Tap  to start.

Call from User

When receiving calls from other VTHs, the following interface will be displayed.

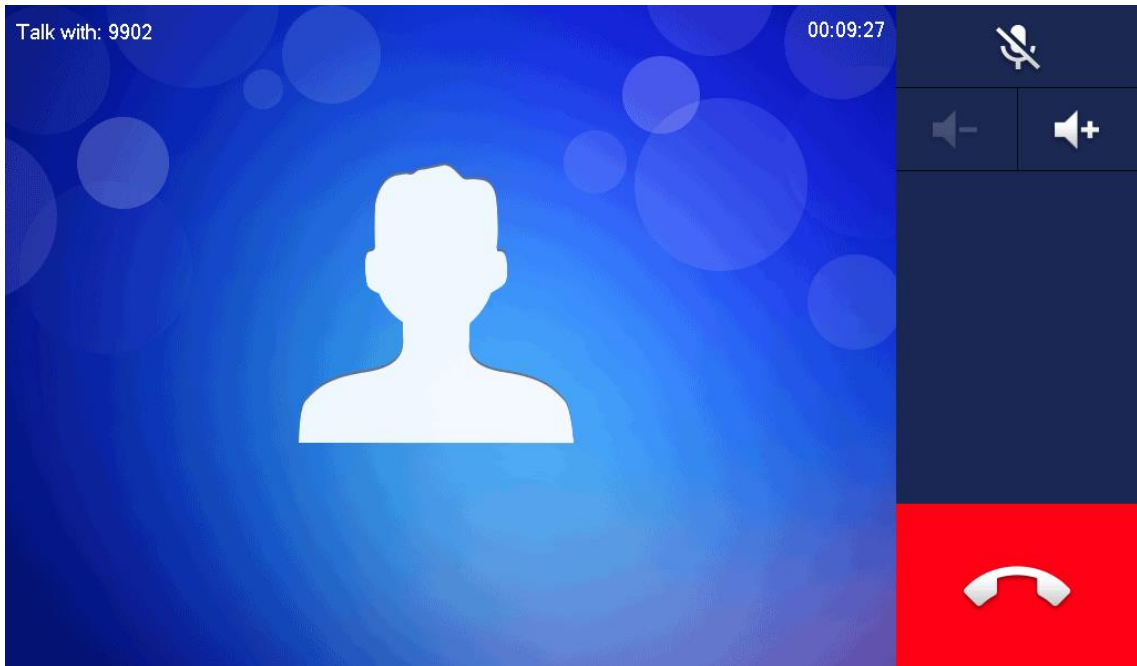
Call interface (1)



: Answer.

: Hang up.

Call interface (2)

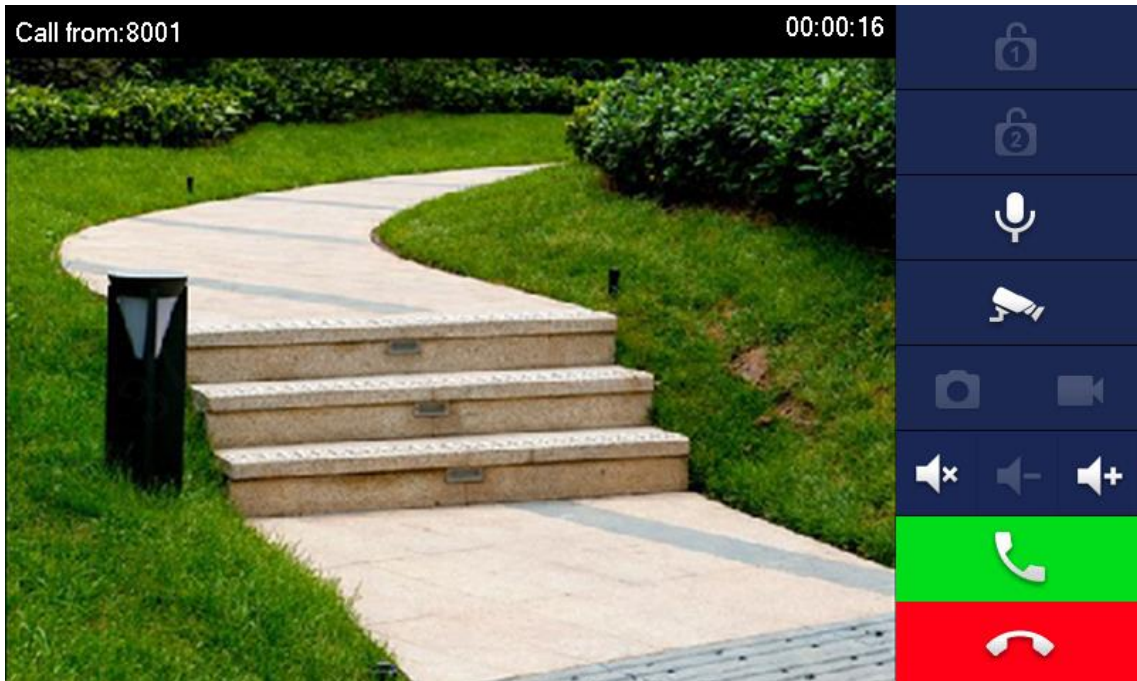


Call from VTO

Dial VTH room no. (such as 9901) at VTO, to call VTH.

On the VTH interface, tap Answer.

Call from VTO



Interface description

Key	Description
	Remotely unlock the door where the VTO is installed.
/ 	The system provides 2-channel unlock. If the icon is gray, it means that the unlock function of this channel is not available.
	Tap to talk to the VTO.
	Select an IPC in Favorite to monitor.
	Take snapshot. This key will be gray if SD card is not inserted.
	Take recording. Complete recording when the call is completed or by tapping . This key is gray if SD card is not installed. Videos are stored in SD card of this VTH. If SD card is full, the earlier videos will be covered.
	Mute.
	Reduce volume.
	Increase volume.
	Answer calls.
	Hang up.

Info

You can view and manage different kinds of information.



Information in Security Alarm and Publish Info is stored in the device, and the one in Guest Message and Video Pictures is stored in the SD card, which means you need an SD card for these two functions.

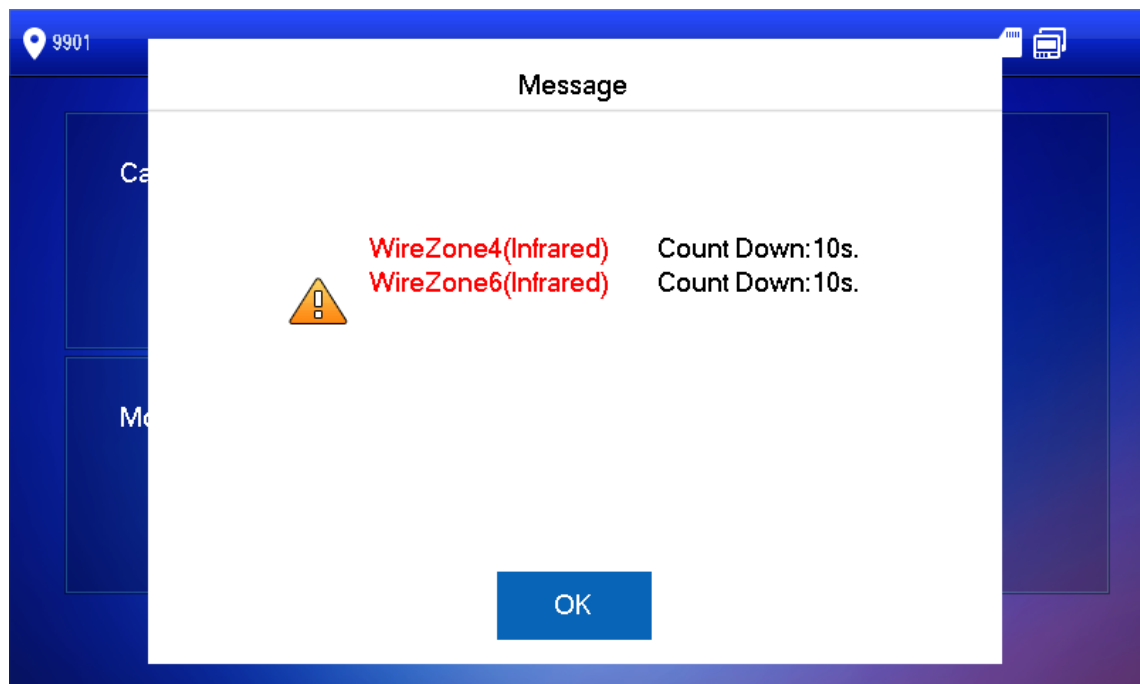
Only certain models support SD card.

If the storage in the Device or SD card is full, the oldest records will be overwritten. Back up the records as needed.

Security Alarm

When an alarm is triggered, there will be 15s alarm sound, and the interface below will be displayed. The alarm information will be uploaded to the alarm record interface and management platform.

Message



Select Info > Security Alarm, and then you can view and manage all alarm records.

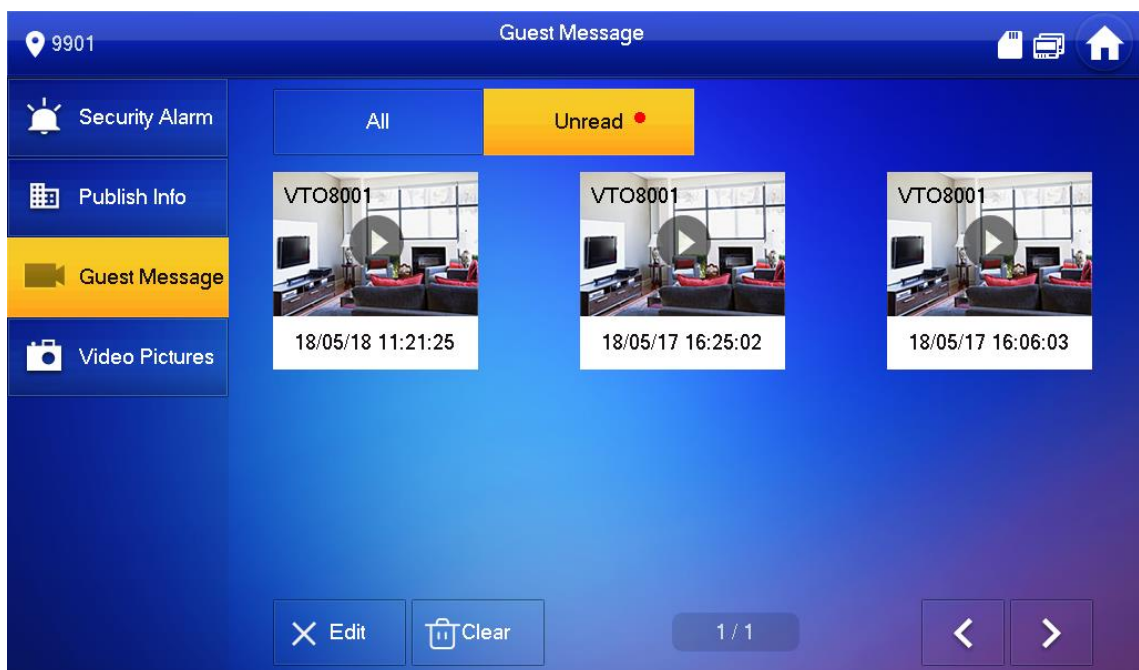
Security alarm



Guest Message

Select Info > Guest Message, and then you can view and manage all messages.

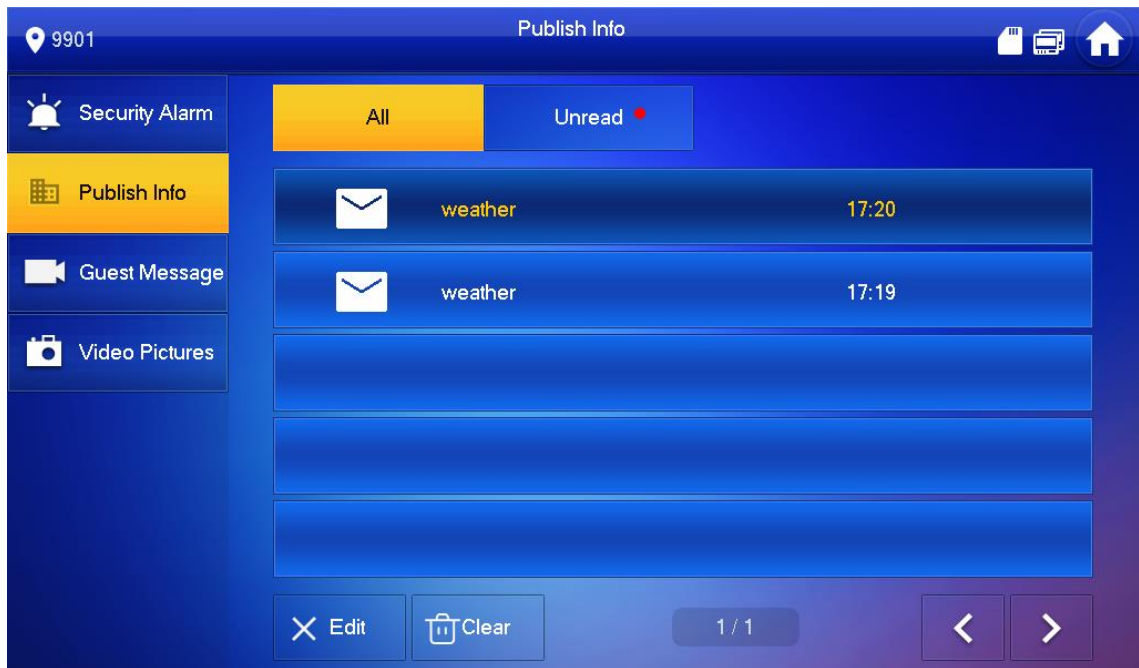
Guest message



Publish Info

Select Info > Publish Info, and then you can view and manage all messages.

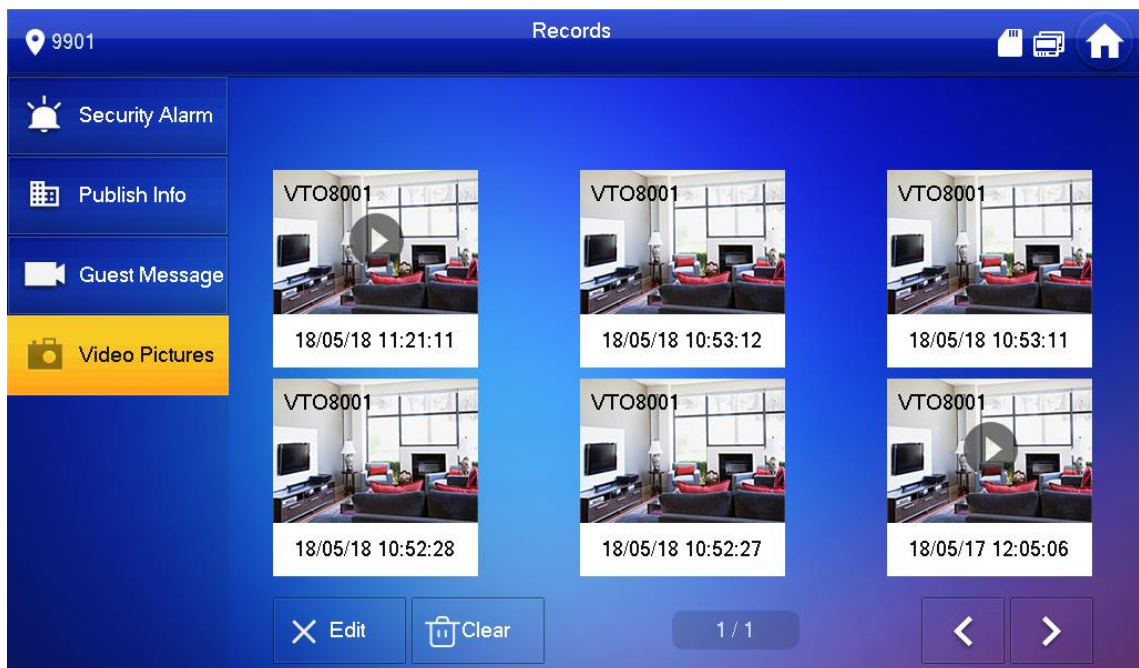
Publish info



Video Pictures

Select Info > Video Pictures, and then you can view and manage the pictures and videos.

Records



Monitor

You can monitor VTO, fence station or IPC on the VTH.

Monitoring VTO

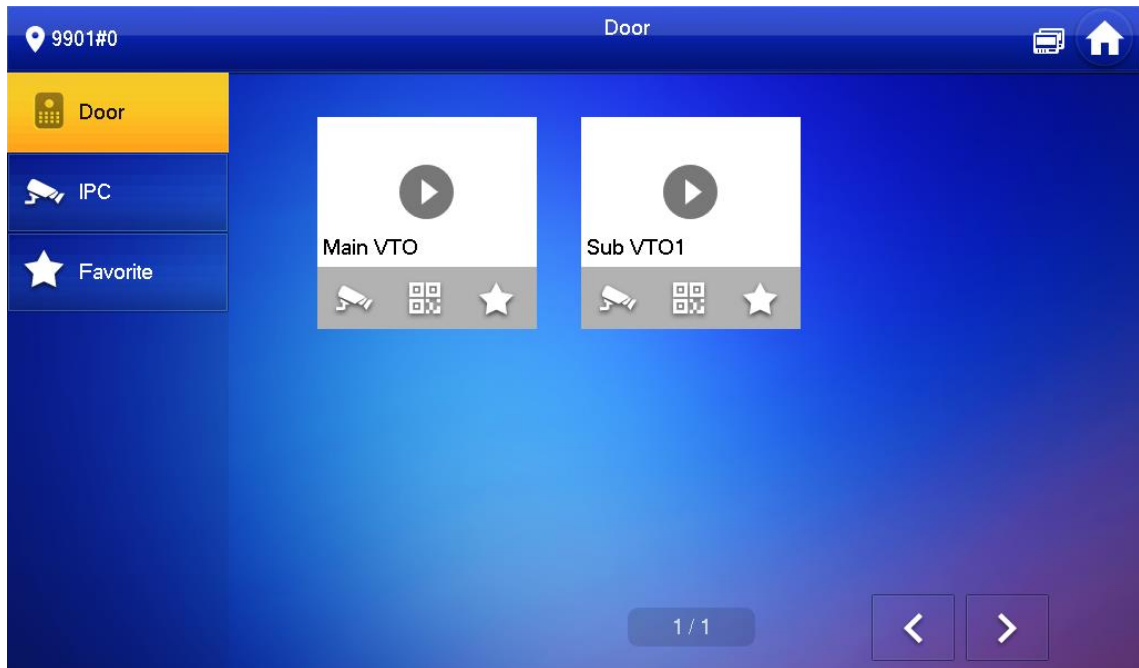


When adding VTOs, make sure that the username and password of each device is consistent with the web login username and password. See 3.1.2.5 VTO Configuration for details. Otherwise, monitoring will not work properly.




When monitoring, press the call button on the device front panel of the to talk to the VTO.


Tap Monitor > VTO.

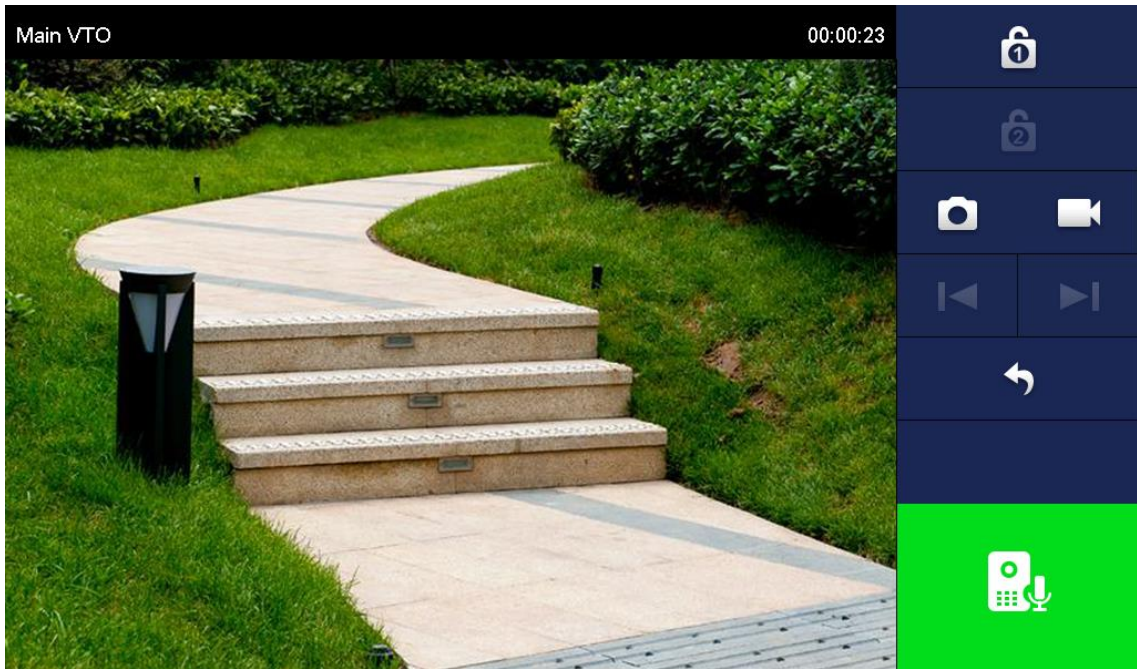
Door

















Function description

Icon	Description
	Add the VTO or fence station to Favorite.
	Select an IPC, and when this VTO or fence station calls, you will see the monitoring image from this IPC.
	Add an IPC first. See 0 Adding IPC for details. Display the serial number of the VTO or fence station in QR code. Scan the QR code in the app to add it to the app, and then you can monitoring the VTO from your smartphone. See 0 DSS Agile VDP for details.

Tap .
Monitoring VTO



Interface description

Icon	Description
 / 	Remotely unlock the door where the VTO is located.  The system provides 2-channel unlock function. If the icon is gray, it means that unlock function of this channel is not available.
	Take snapshot.  An SD card is needed to use this function.
	Tap to start recording, and it will stop when the call is completed or by tapping  . If the SD card is full, the oldest videos will be overwritten.  An SD card is needed to use this function.
 / 	If the VTH is connected to multiple VTOs/IPCs, tap  and  to switch device.
	Exit monitoring.
	Tap to speak to the other end device, and tap again to stop.

Monitoring IPC


Adding IPC



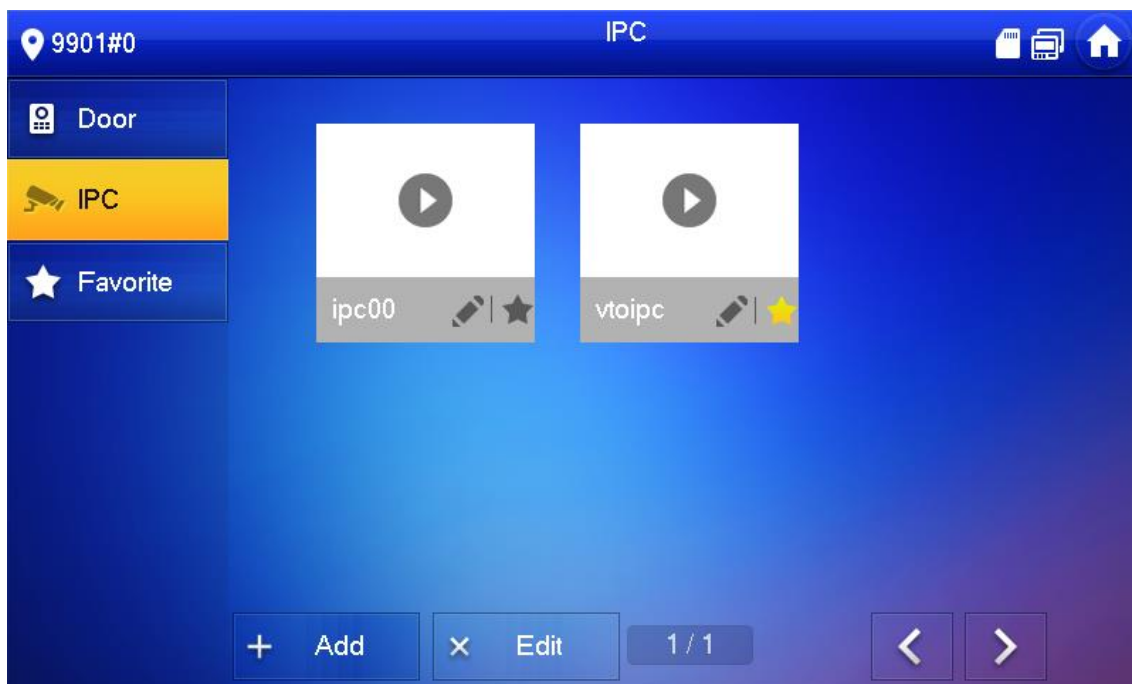
IPCs added to the main VTO and Express/DSS will be synchronized to the VTH. The synchronized IPCs cannot be deleted.

Before adding an IPC, make sure that it is powered on, and connected to the same network as the VTH.

Select Monitor > IPC.

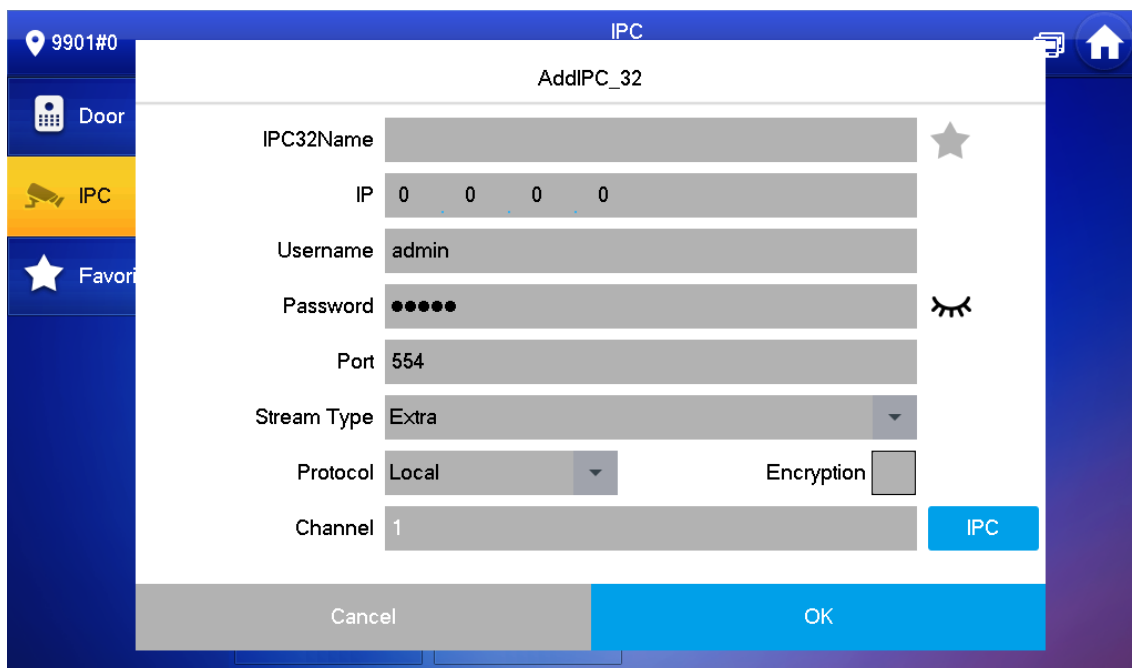
You can tap  to add the IPC to Favorites.

IPC



Tap Add.

Add IPC



Configure the parameters.

Parameter description

Parameter	Description
IPC	Select IPC or NVR.
IPC32 Name	Name of the IPC/NVR.
IP	IP address of the IPC/NVR.
User Name	Web interface login username and password of the IPC/NVR.
Password	
Port	554 by default.
Stream Type	Main stream: High definition that needs large amount of bandwidth. Applicable to local storage. Extra stream: Relatively smooth image that needs small amount of bandwidth. Applicable to network with insufficient bandwidth.
Protocol	It includes local protocol and Onvif protocol. Please select according to the protocol of the connected device.
Encryption	Enable it if the IPC to be added is encrypted.
Channel	If IPC is connected, default setting is 1. If NVR is connected, set channel number of IPC on NVR.

Tap OK.

Modifying IPC

Select Monitor > IPC.

Tap  of IPC.

Modify IPC parameters. Please refer to 0 for details.

Tap OK.

Deleting IPC

Delete IPC that has been added. However, IPC synchronized from VTO or the platform cannot be deleted.

Select Monitor > IPC.

Tap Edit.

Select IPC.

Tap Delete to delete the selected IPC.

Monitoring IPC

Monitor the IPC.

Select Monitor > IPC.

Select IPC to be monitored, and tap .

Monitoring video



Please monitor the VTO by reference to 0.

Favorite

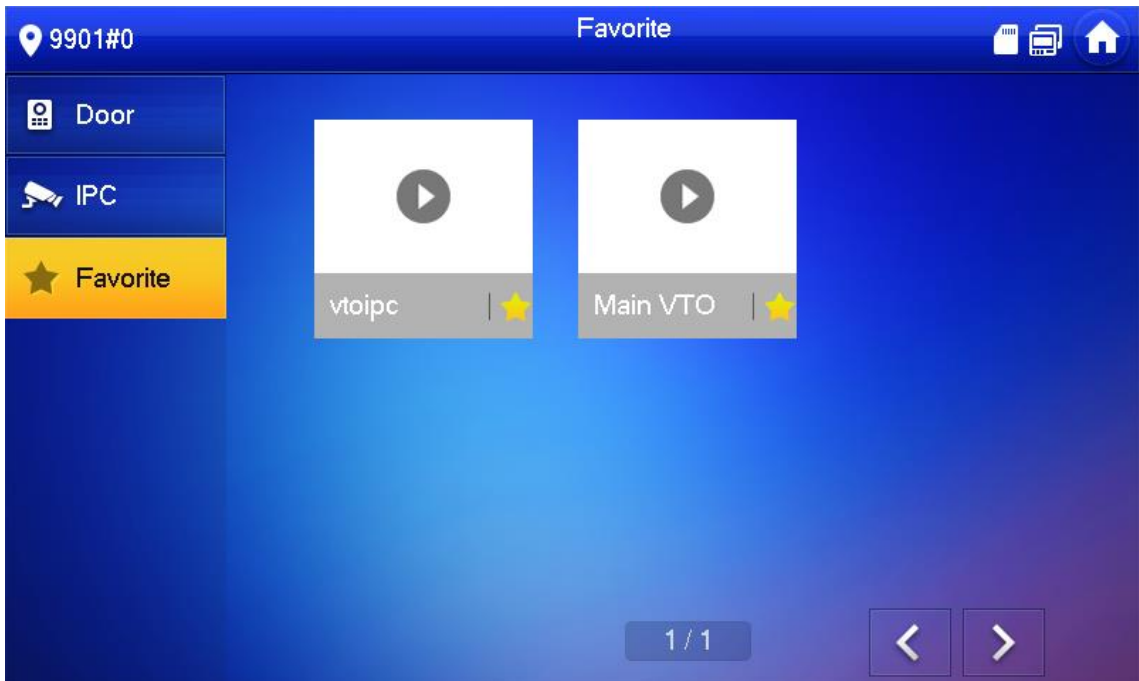
Displays VTO, fence stations or IPC that have been added to favorites.




To view favorite list, please ensure that VTO, fence station or IPC have been added to favorites. Otherwise, the list is empty.

Select Monitor > Favorite.


Favorite



Select the device to be monitored, and tap  .

The system displays monitoring interface. In case of multiple devices in Favorite tab, tap



/  to switch and monitor them.

SOS



Please ensure that management center has been connected. Otherwise, it will fail to call.

In emergency, press the SOS button on the device front panel, or tap SOS on the main interface to call management center.

Setting

Ring Settings

Set VTO ring, VTH ring, alarm ring and other rings.



There is an SD card on the VTH, and users can import ring tones to the SD card.

Ring tones must be stored in the /Ring folder at the root directory of the SD card.

Audio files must be .pcm files (audio files of other formats cannot be played if you change their extension names).

Audio file size must be less than 100 KB.

Ring tone format: .pcm.

You can only customize 10 ring tones. Other ring tones will not be displayed at the VTH.

VTO Ring

Set a ring for the connected VTO, and support to set maximum 20 VTOs.

Tap Setting.

Tap Ring > VTO Ring Setup.

Tap  or  to page up and down.

VTO ring setup



Tap text box to select rings, and tap  and  to set the volume.

VTH Ring

Set the ring for this VTH.

Tap Setting.

The system pops up Password prompt box.

Input login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select Ring > VTH Ring Setup.

VTH ring setup



Tap text box to select rings, and tap  and  to set the volume.

Alarm Ring

Set the ring when the VTH gives an alarm.

Tap Setting.

Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select Ring > Alarm Ring Setup.

Alarm ring



Tap text box to select rings, and tap  and  to set the volume.

Other Ring Settings

Set VTO ring time, VTH ring time, MIC volume, talk volume and ring mute setting.



VTO Ring Time and VTH Ring Time of extension VTH are synchronized with main VTH, and cannot be set.

Tap Setting.

Enter login password and tap OK.







Default login password is 123456. Please refer to 0 Password Setting for details.

Select Ring > Other.

Other settings



Tap  and  to set the time or volume. Tap  to enable Ring Mute, and the icon becomes .



VTO ring time: ring time when a VTO calls this VTH.

VTH ring time: ring time when another VTH calls this VTH.

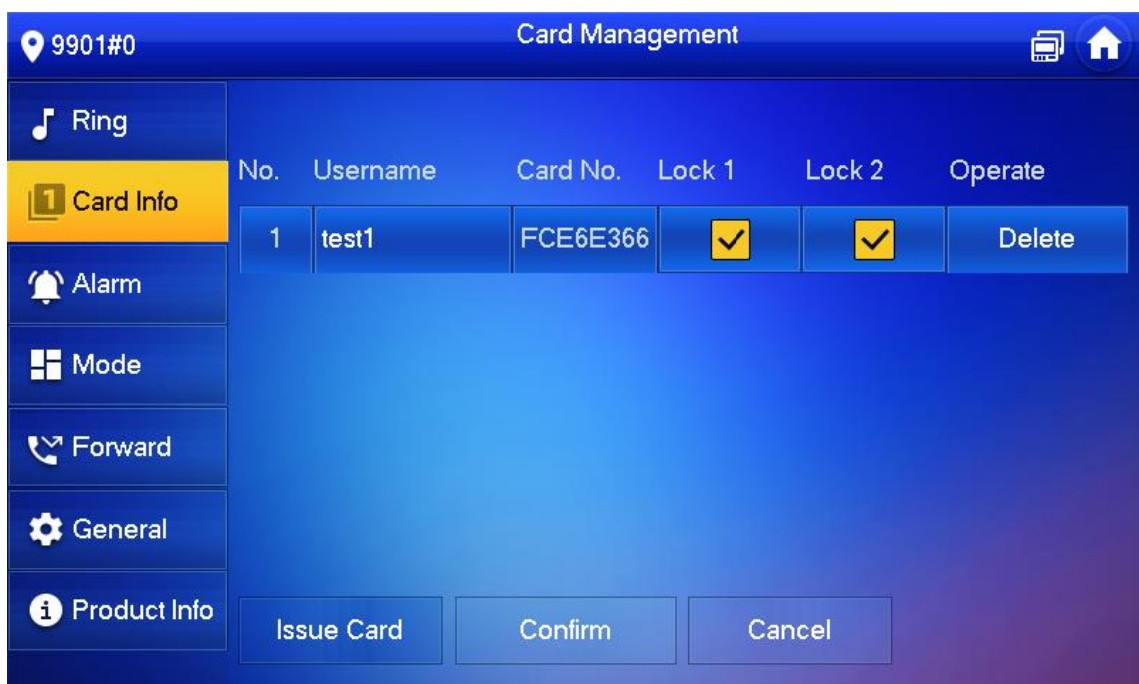
Card Information

Issue and manage card information.



This function is only available under Villa.

Card management



Click Issue Card.

Swipe the card on the corresponding VTO.

The card information will be added to the VTH. Assign unlock permission by selecting Lock 1 and Lock 2 as needed.

Click Confirm.



Click Delete to delete the card information.

Alarm Setting

Set wire zone, wireless zone and alarm output.



Zones can be set under disarm mode.

Wire Zone

Set zone type, NO/NC, alarm status and delay. It supports to set 8 zones at most.

Tap Setting.

Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select Alarm > Wire Zone.




Wire zone

The screenshot shows the 'Alarm' configuration screen for device 9901#0. The 'Wired Zone' tab is selected. The table below shows the configuration for four zones.

Area	Type	NO/NC	Status	En-Delay	Ex-Delay
1	Infrared	NO	Instant	0S	0S
2	Infrared	NO	Instant	0S	0S
3	Infrared	NO	Instant	0S	0S
4	Infrared	NO	Instant	0S	0S

Tap corresponding positions to set area type, NO/NC, alarm status, enter delay and exit delay.

Parameter description

Parameter	Description	
Area	The number cannot be modified.	
NO/NC	Select NO (normally open) or NC (normally closed) according to detector type. It shall be the same as detector type.	
Type	Select corresponding type according to detector type, including IR, gas, smoke, urgency btn, door, burglar alarm, perimeter and doorbell.	
Status	<p>Instant Alarm: After armed, if an alarm is triggered, the device produces siren at once and enters alarm status.</p> <p>Delay Alarm: After armed, if an alarm is triggered, the device enters alarm status after a specified time, during which you can disarm and cancel the alarm.</p> <p>Bypass: Alarm will not be triggered in the area. After disarmed, this area will restore to normal working status.</p> <p>Remove: The area is invalid during arm/disarm.</p> <p>24 Hour: Alarm will be triggered all the time in the area regardless of arm or disarm.</p> <p> A zone in Remove status cannot be bypassed.</p>	
Enter Delay	After entering delay, when armed area triggers an alarm, entering armed area from non-armed area within the delay time period will not lead to linkage alarm. Linkage alarm will be produced if delay time comes to an end and it is not disarmed.	<p> Delay is only valid to the areas of Delay Alarm.</p>
Exit Delay	<p>After arm, Delay Alarm area will enter arm status at the end of Exit Delay.</p> <p> If multiple areas set the exit delay, interface prompt will conform to maximum delay time.</p>	

Tap OK to complete setting.

Wireless Zone



Only devices with wireless function have this function.

Add, delete and set wireless zones.

Tap Setting.

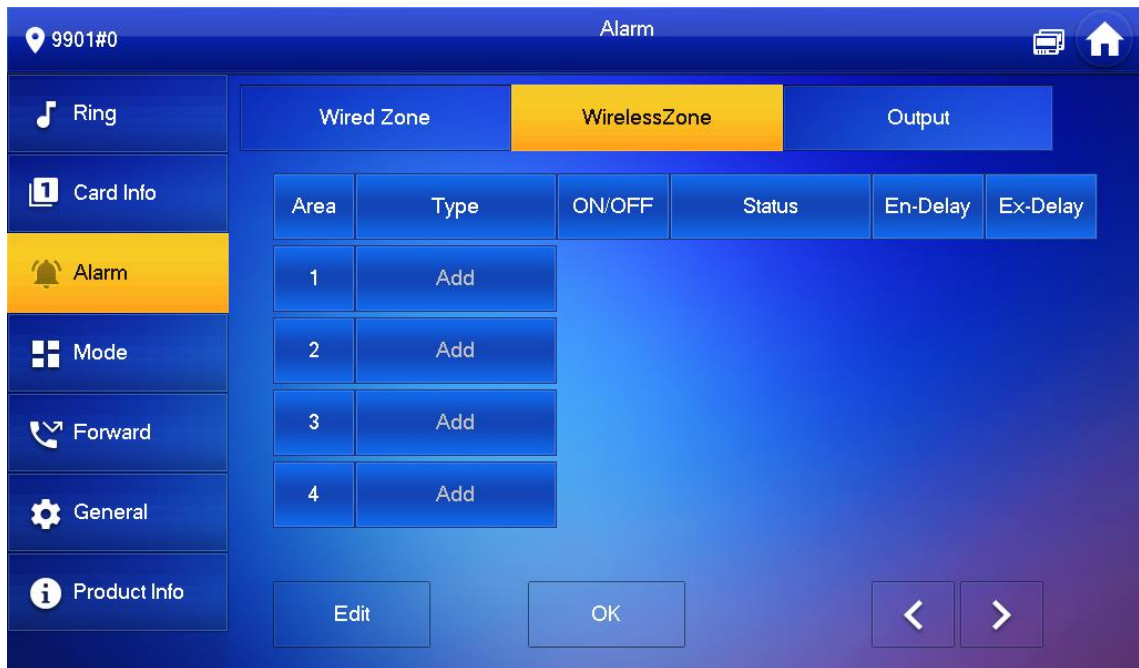
Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select Alarm > Wireless Zone.

Wireless zone



Tap Add.

Tap wireless code button of wireless device. See wireless device user's manual for details.

After successful coding, display area info.

Tap corresponding positions to set alarm status, enter delay and exit delay. See 0 for details.



Tap Edit to select a zone and Delete to delete the selected area.

Alarm Output

After enabling alarm output, when other devices call this VTH, the alarm output device will output alarm info.

Tap Setting.

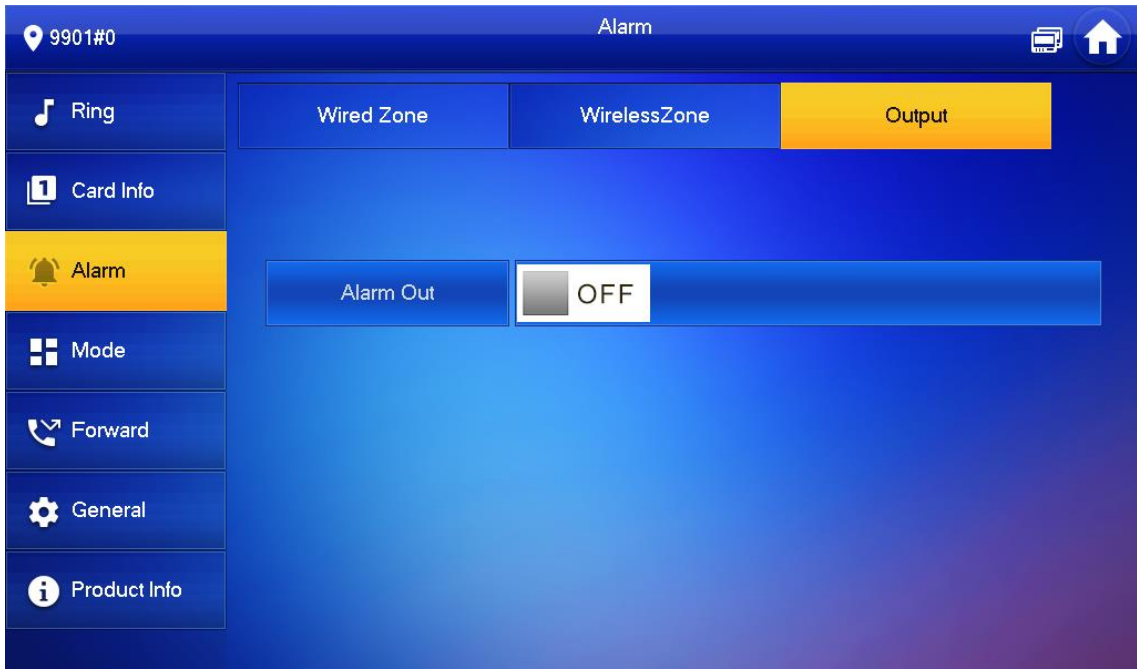
Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select Alarm > Output.

Output



Tap OFF to enable alarm output function, and the icon becomes ON.

Mode Setting

Set area on/off status under different modes.



Area mode can be set only in disarm status.

Tap Setting.

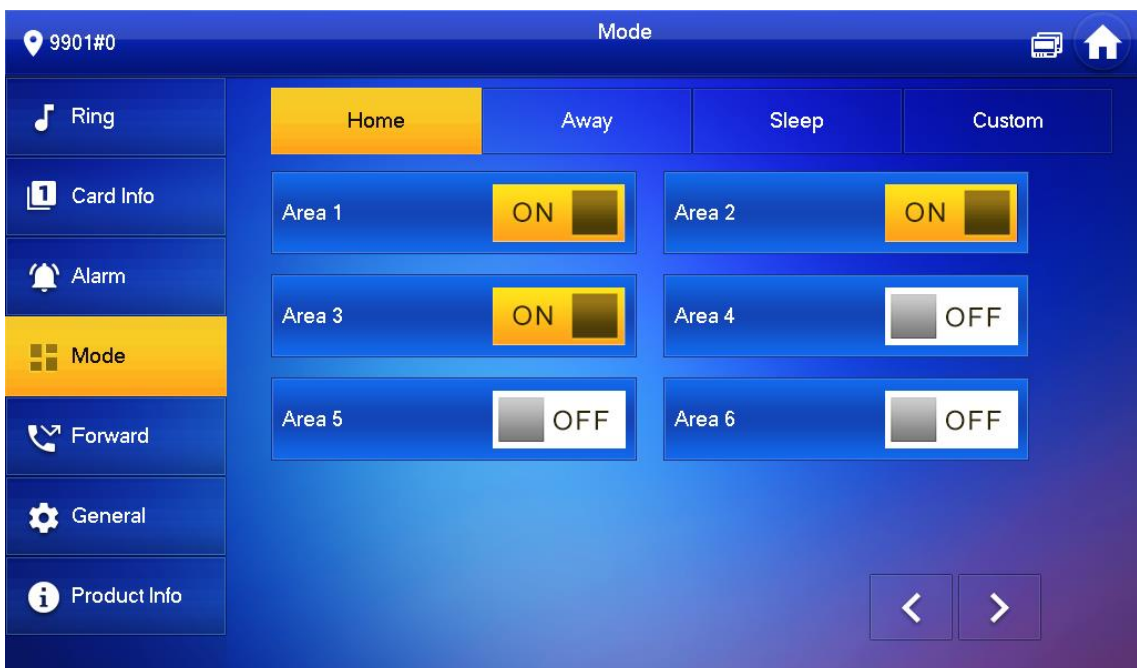
Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Tap Mode.

Mode



Select arm mode in every tab.

Tap OFF in every area to add it into arm mode.



Multiple areas can be added into one arm mode simultaneously, whereas one area can be added into different modes.

Forward Setting

Forward incoming calls.



Parameters at this interface are set on main VTH only, and extension VTH synchronizes with main VTH.

Tap Setting.

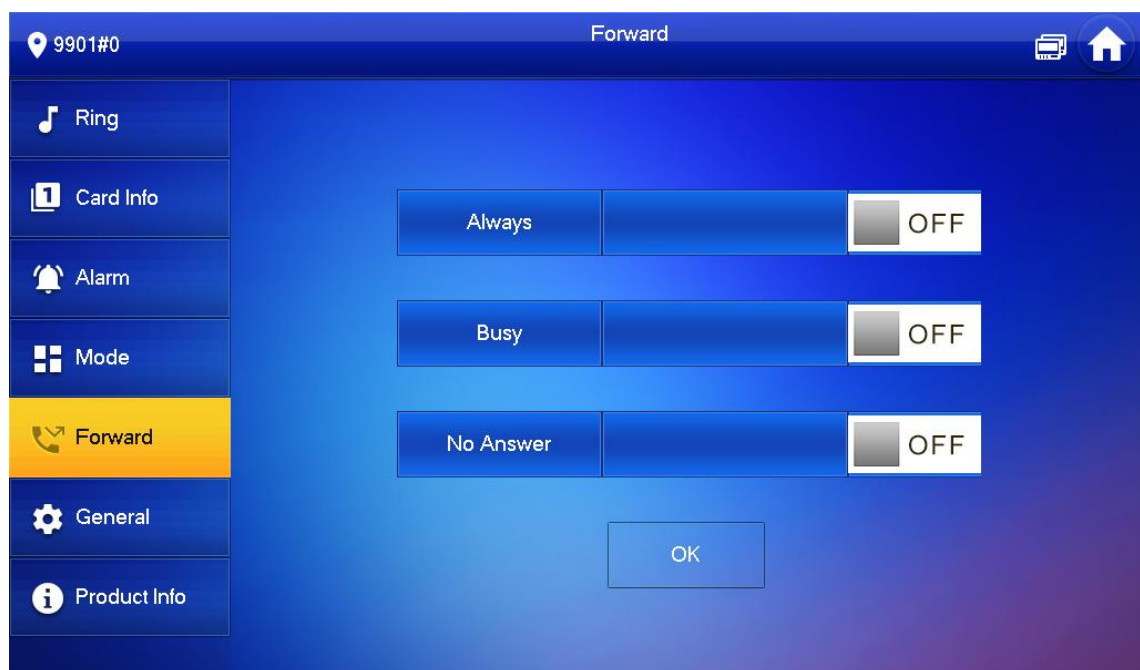
Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.


Tap Forward.

Forward



Input VTH no. in the corresponding forward mode, tap OFF to enable the forward function.

Parameter description

Parameter	Description
Always	All incoming calls will be forwarded to preset number immediately.
Busy	When the user is busy, incoming call from the third party will be forwarded to preset number. If No Answer is not set, when the user refuses to answer, the incoming call will be deemed as busy forwarding.
No Answer	If no one answers after VTH ring time, the incoming call will be forwarded to preset number.  Set VTH ring time at Setting > Ring > Other interface.



To forward to a user of another building or unit, the forward number is Building + Unit + VTH room number. For example, input 1#1#101 for 101 of Unit 1, Building 1.

To forward to a user of the same unit, the forward number is VTH room number.

Tap OK to save settings.

General Setting

Set VTH time, display, password and others.

Time Setting

Set VTH system time, time zone and DST.



Parameters at this interface are set on main VTH only, and extension VTH synchronizes with main VTH.

Tap Setting.

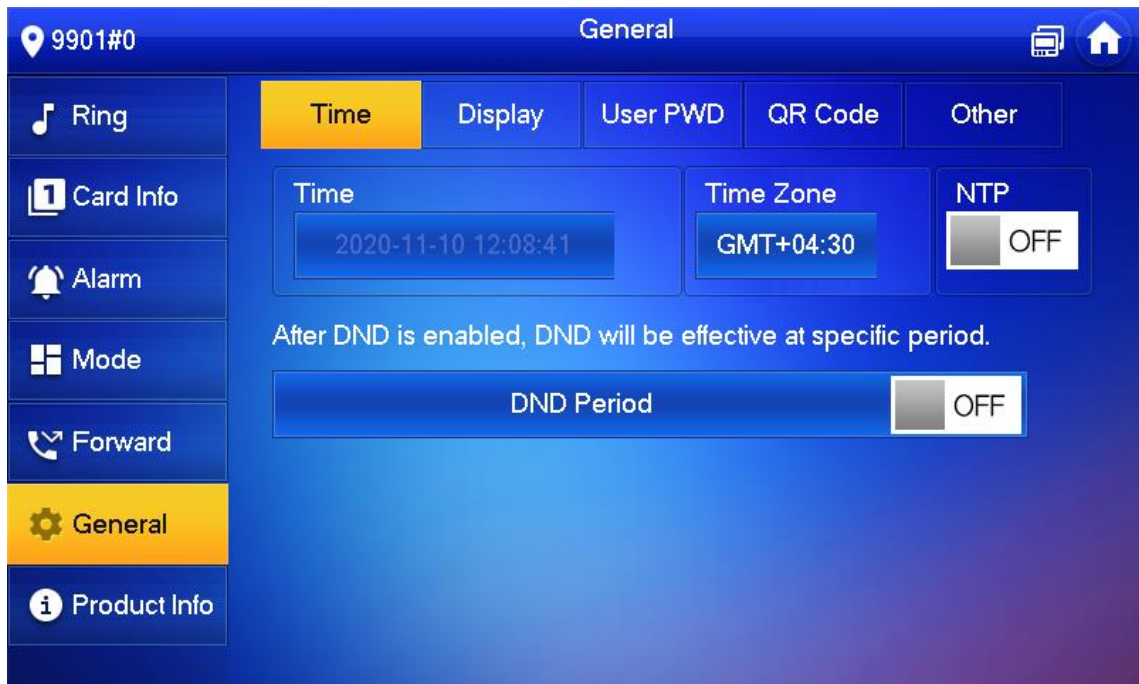
Enter login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select General > Time.

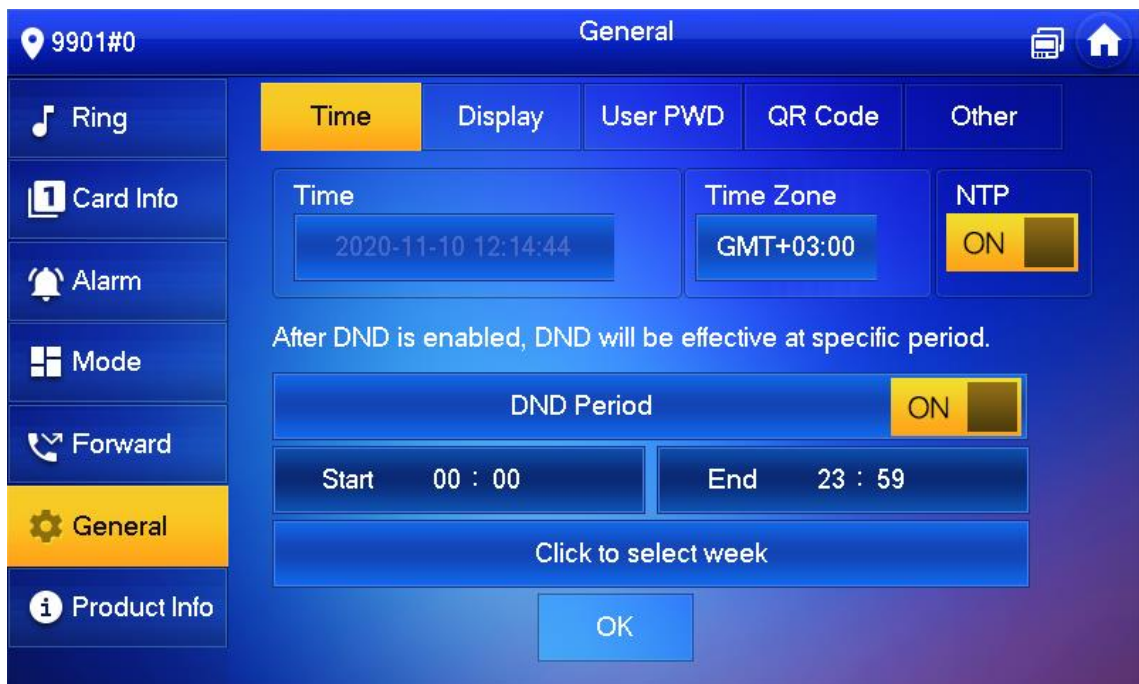
Set time and time zone



Set time parameter.

Turn on NTP, the VTH will synchronize time with the NTP server automatically; turn it off to set time or time zone manually.

Set DND period



Turn on DND period, set start and end time or click Click to select week to select the day(s), and you will not receive any call or message during this period.

Display Setting

Set VTH screen brightness, screensaver time and clean.

Tap Setting.

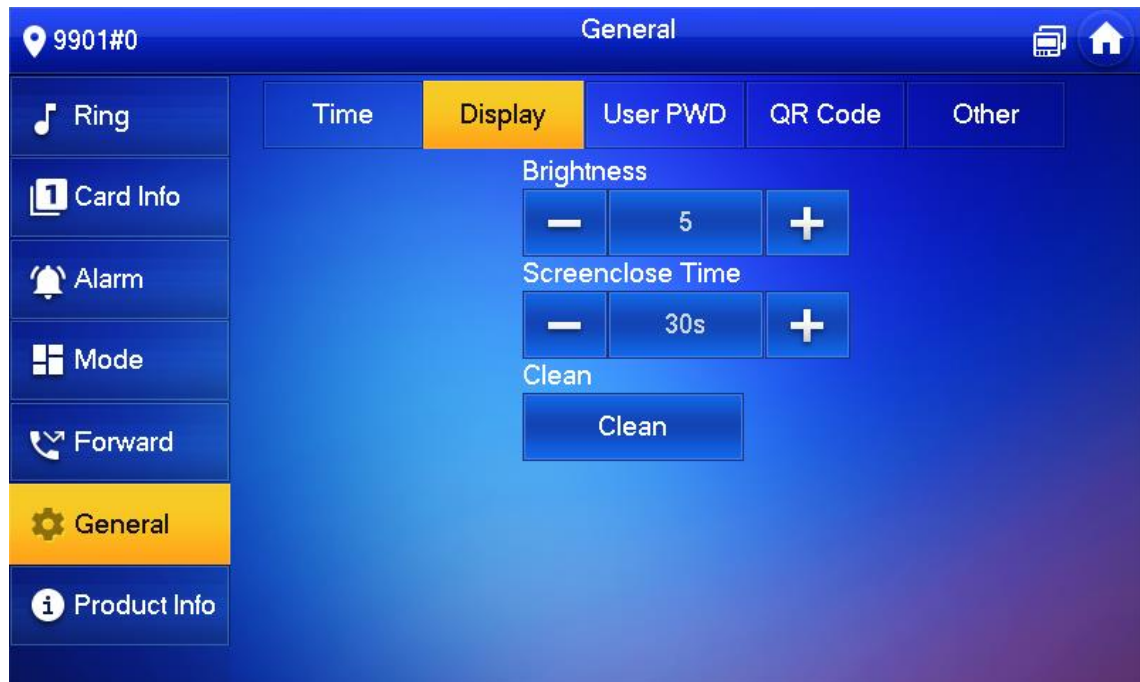
Input login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select General > Display.

Display



Set parameters.

Tap  and ; set Brightness and Screensaver Time.

Tap Clean and the screen will be locked for 30 seconds. During the period, clean the screen. It restores after 10 seconds.

Password Setting

Set login password, arm/disarm password, unlock password and anti-hijacking password of VTH setting interface. Login password, arm/disarm password and unlock password are 123456 by default, whereas anti-hijacking password is the reversed login password.



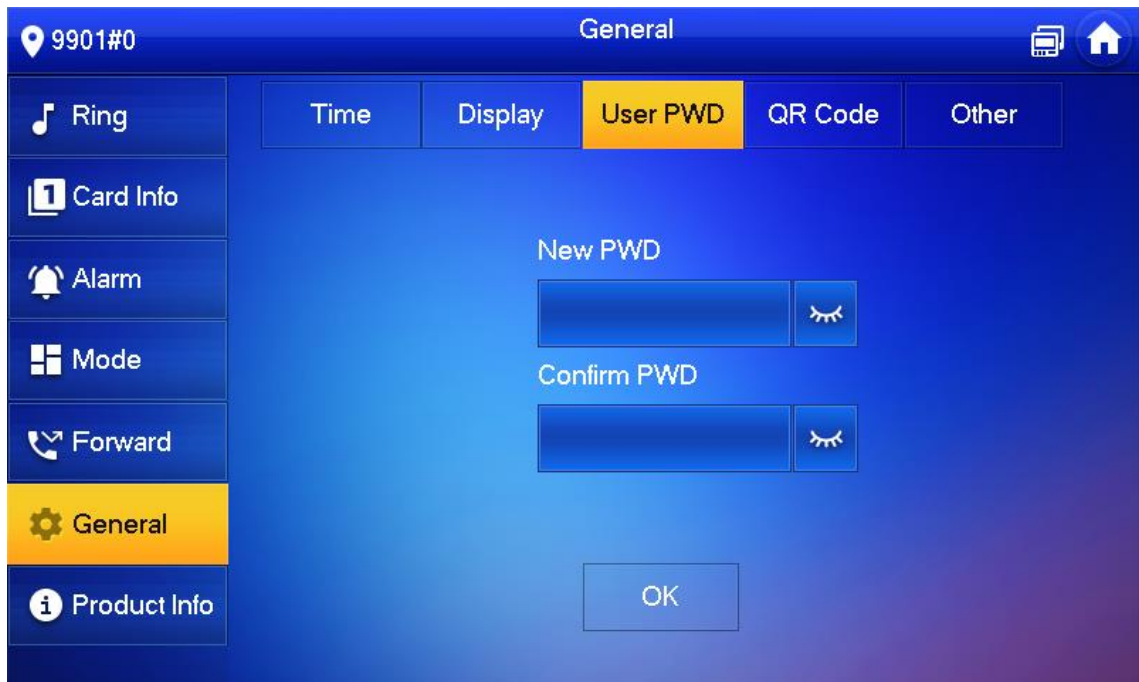
Parameters at this interface are set on main VTH only, and extension VTH synchronizes with main VTH.

Tap Setting.

Input login password and tap OK.

Select General > User Password.

User password



Enter New Password and Confirm Password.

Tap OK to complete password modification.

QR Code

Download the app on your smartphone by scanning the QR code, register the VTH on the app, and then you can unlock the door, or talk to the VTH, and more directly on your smartphone.

Tap Setting.

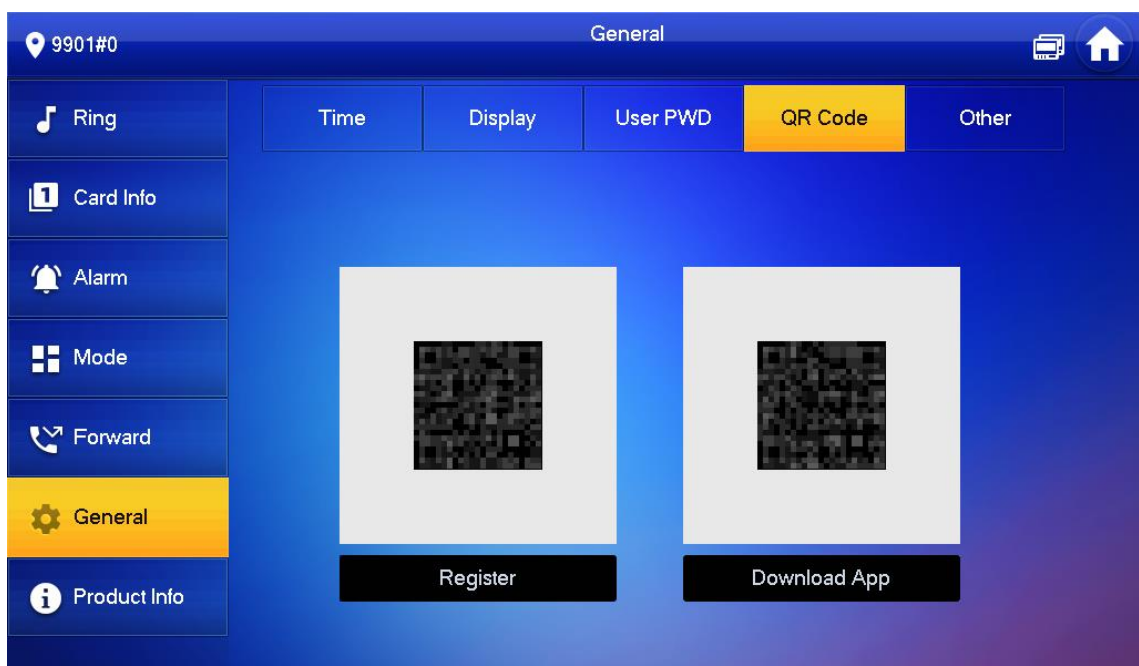
Input login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Select General > QR Code.

QR Code



Scan the QR code on the right to download the DSS Agile VDP on your smartphone.

Scan the QR code on the left to register the VTH to the app.



For detailed operations of the app, see "0 DSS Agile VDP".

Other Settings

Set monitor time, record time, VTO message time, VTO talk time, resident-to-resident call enable, resident-to-resident call time, auto capture and touch ring.



Extension VTH can set Auto Capture and Touch Ring, but other parameters synchronize with main VTH and cannot be set.

Tap Setting.

Input login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.




Select General > Other.

Other



Set parameters.

Parameter description

Parameter	Description	Operation
Monitor Time	Maximum time to monitor VTO, IPC and fence station.	
Record Time	Maximum recording time of videos during call, talk, monitoring and speaking. The system stops recording at the end of recording time.	
VTO Message Time	<p>When VTO Message Time(s) is not 0: If the VTH has an SD card and does not answer the VTO, it will enter message status according to prompt, and save the message in the SD card. If VTH does not have SD card, and the leave message upload function is not enabled on the VTO, the call will be hung up automatically if the VTH does not answer the VTO.</p> <p>When VTO Message Time(s) is 0: In any situation, the call will be hung up automatically if the VTH does not answer the VTO.</p> <p></p> <p>If VTO sets to forward the call to management center, if VTH doesn't answer when VTO calls, and there is no message prompt, the call will be forwarded to management center.</p>	Tap and to set the time.
Resident-to-resident Call Time	Maximum talk time between VTH and VTH.	
VTO Talk Time	Maximum talk time when VTO calls VTH.	
Resident-to-resident Call Enable	<p>After resident-to-resident call is enabled, VTH can call another VTH.</p> <p></p> <p>The called party enables internal call, to realize this function.</p>	Tap
Auto Capture	<p>After enabled, 3 pictures will be captured automatically when the VTO calls the VTH. Tap Info > Record and Picture to view them.</p> <p></p> <p>An SD card is needed for this function.</p> <p>After enabling auto capture, Answer and Delete Snapshots will be displayed, which when turned on, snapshots will be deleted if the VTH answers the call.</p>	to enable the

Parameter	Description	Operation
Touch Ring	After enabling touch ring, there will be a ring when touching the screen.	function. The icon becomes

Product Info

Reboot the system and format SD card.



If SD card isn't inserted into the device, SD format function is invalid.

Tap Setting.

Input login password and tap OK.



Default login password is 123456. Please refer to 0 Password Setting for details.

Tap Product Info.

Product information



Restart: Restart the device.

Language: Change the language of the device.

Format SD Card: Clear all data in the SD card.



Be careful with this operation.

Eject SD card: Eject the SD card first to safely remove it.

Project Settings

Forget Password

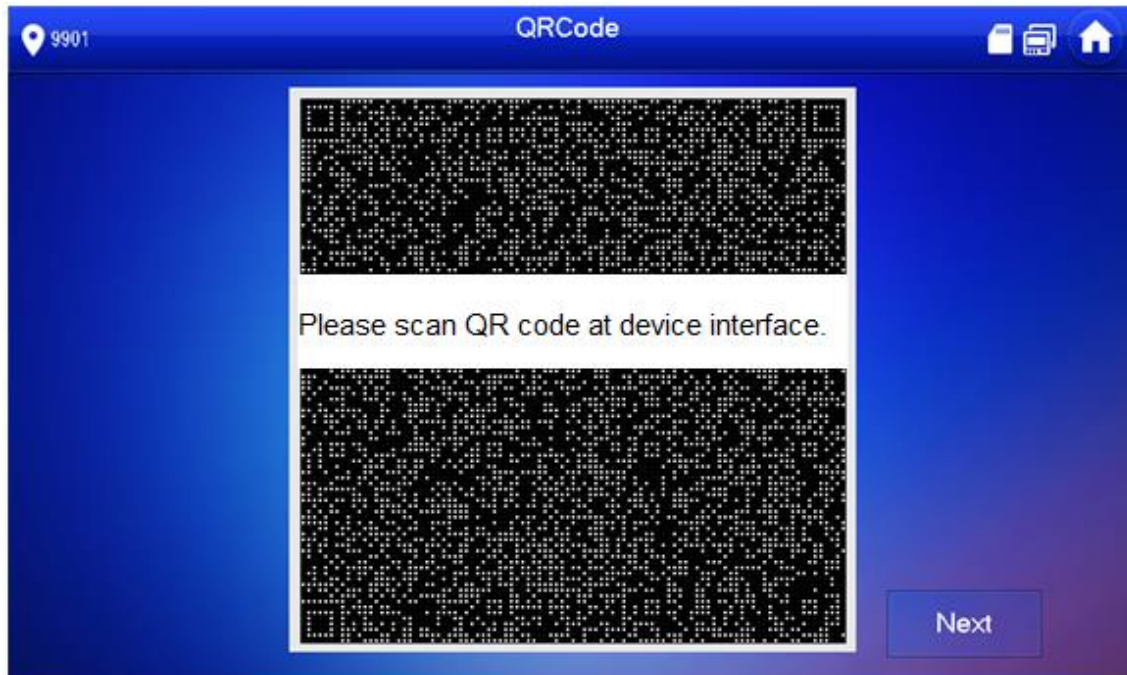
If you forget initialization password when entering project settings interface, reset password through Forget Password at the interface or in VDPconfig tool.

Reset the Password at the Interface

Tap Setting for over 6 seconds.

Tap Forget Password.

QR code



Scan the QR code with any code-scanning APP, bind your email box, send it by email to support_gpwd@htmicrochip.com, and thus obtain security code.

Tap Next.

Enter Password, Confirm Password and obtained Security Code.

Tap OK to complete resetting the password.

Reset the Password in VDPconfig

Use VDPconfig tool to export XML file (ExportFile.xml), send it by email to support_gpwd@htmicrochip.com, and obtain XML file (result.xml). Then, import the file and reset a new password.



Please refer to VDPconfig Help Document for details.

Network Settings

See "0 3.1.2.2. Network Parameters".

VTH Configuration

See "0 3.1.2.3. VTH Config".

VTO Configuration

See "3.1.2.5 VTO Configuration".

Default

All parameters of the device will be restored to default values.



IP address and data in the SD card will not be restored. See 0 to format the SD card.

Tap Setting for over 6 seconds.

Enter the password set during initialization, and tap OK.

Tap Default.

Tap OK.

The device restarts and proceeds to initialization.

Reset MSG

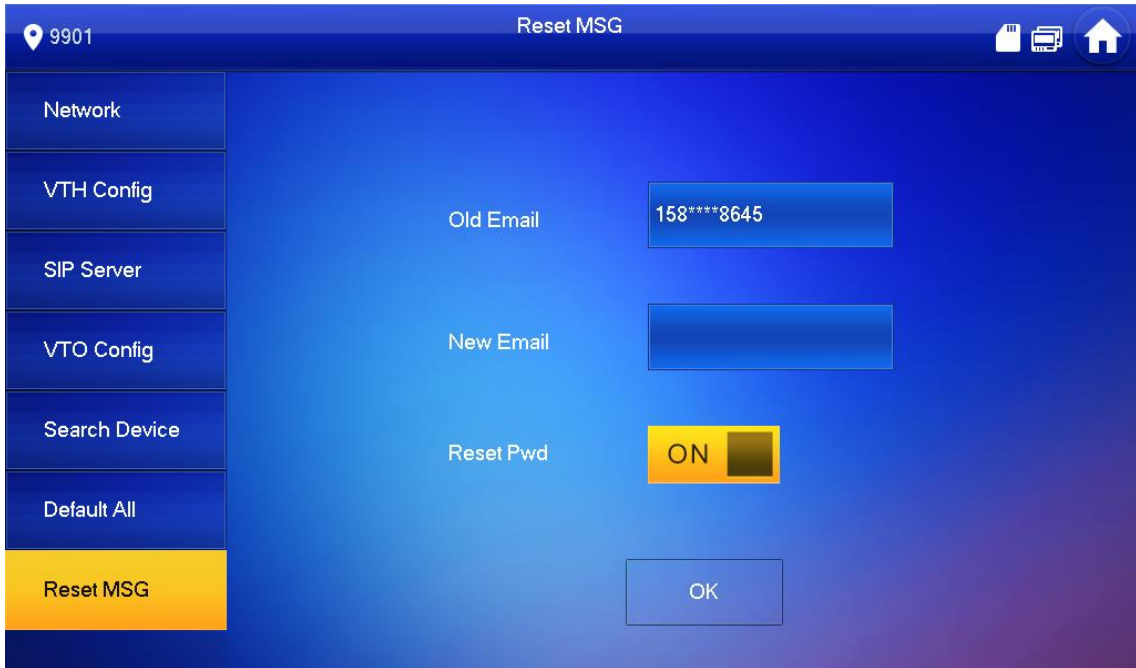
Modify the bonded Email.

Tap Setting for over 6 seconds.

Enter the password set during initialization, and tap OK.

Tap Reset MSG.

Reset MSG



Enter a new email address, turn on Reset Pwd, and then tap OK.



The email will obtain security code during password resetting. See 0 Forget Password for details.

If Reset Pwd is turn off, you cannot reset the password.

Unlock Function

When the VTH is being called, during monitoring, talking and speaking, tap unlock button, and the VTO will be unlocked remotely.

Arm and Disarm Function

Arm


In case of triggering alarm after arm, produce linkage alarm and upload alarm info.



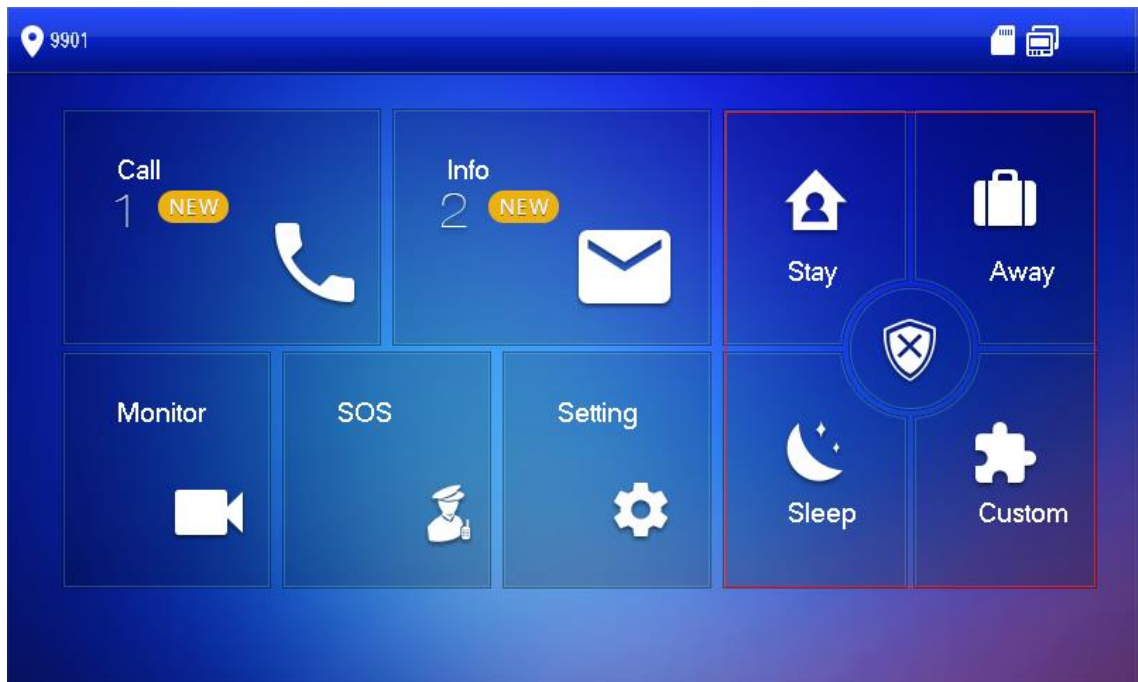
Please ensure that the area has been added into arm mode. Otherwise, there will be no alarm triggering after arm.

Please ensure that it is in disarmed status. Otherwise, arm will fail.



Tap  at the main interface.

Arm mode



Select arm mode.

Enter arm and disarm password; tap OK.

The device beeps continuously, which represents successful arm. The key displays corresponding arm mode.



Default password of arm and disarm is 123456. Please refer to 0 Password Setting for details.

If delay alarm is set in the area, the device will beep continuously at the end of exit delay time.

Disarm



Please ensure that it is in armed status. Otherwise, disarm will fail.

Tap disarm symbol at the lower right corner of the main interface.

Enter arm and disarm password, and then tap OK.



Default password of arm and disarm is 123456. Please refer to 0 Password Setting for details.

If you are forced to enter disarm password in case of emergencies, enter anti-hijacking password, which is the reversed arm password. The system will disarm, and at the same time, upload alarm info to management center/platform.

DSS Agile VDP

You can download DSS Agile VDP (hereinafter referred to as the "app") and link your VTH to the app to unlock the door, talk to connected VTO devices, call the management center, and view call records and messages.



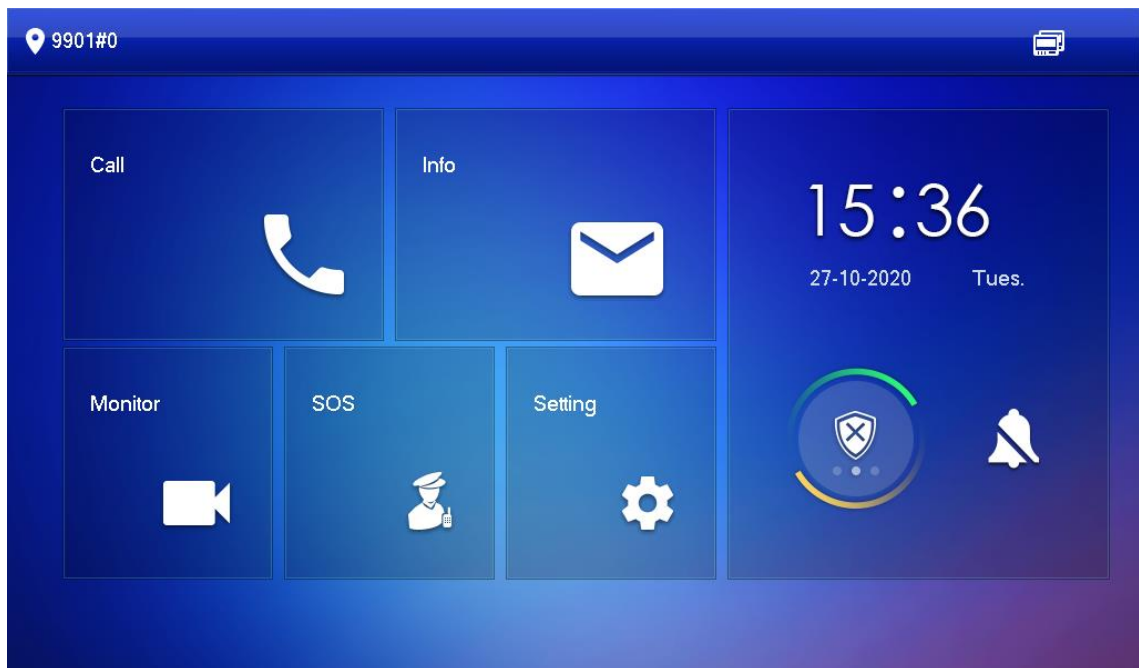
Interfaces and operations might vary between iOS and Android OS. This section takes Android OS as an example.

Downloading the App

Before you start, make sure the VTO, VTH, and DSS server are properly connected.

On the VTH main interface, tap Setting.

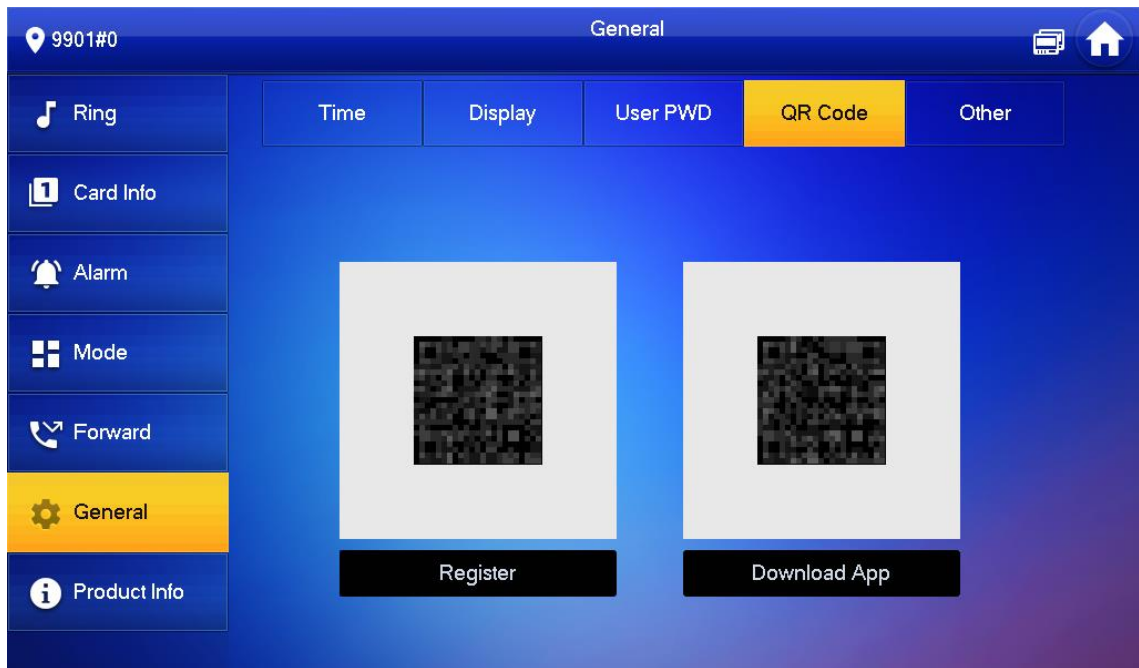
Main interface




Input the password you configured, and then select General > QR Code.

Scan the Download QR code with your smartphone, and then download and install the app.

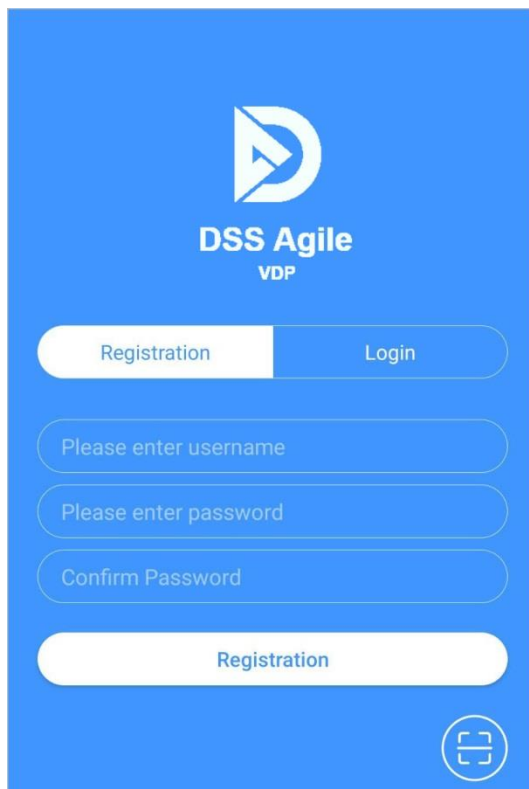
QR code




Registration and Login

Tap  on your smartphone, read the Software license agreement and Privacy policy, and then tap Agree (only for first-time login).

Registration interface



Tap , and then scan the Register code on the VTH. See 0 in "0 Downloading the App".

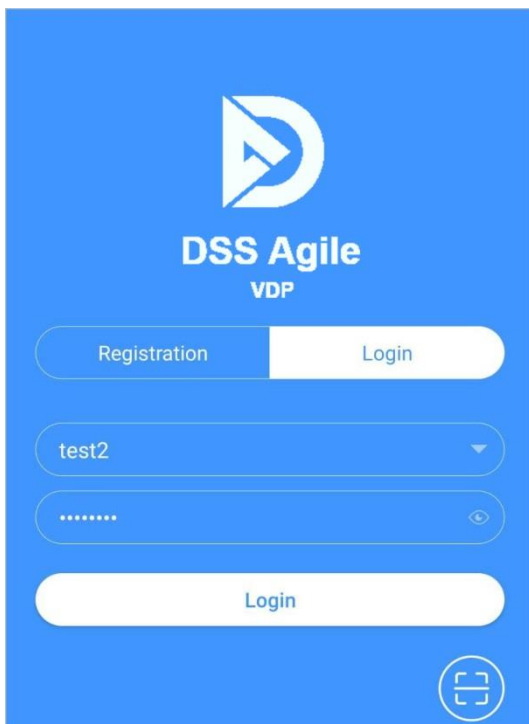
Confirm IP address and port number



Verify the IP address and port number, and then tap Confirm.

Enter the username and password, and then tap Registration. You can add 5 users to one VTH at most.

Login



Tap the Login tab, enter the username and password you have set, and then tap Login.

Call Functions

You can receive the forwarded calls, remotely unlock the door, view live video of the VTO, and more.



To receive push notifications of call messages on the mobile phone, make sure that notifications of the app are enabled on your smartphone, and you are logged in to the app.

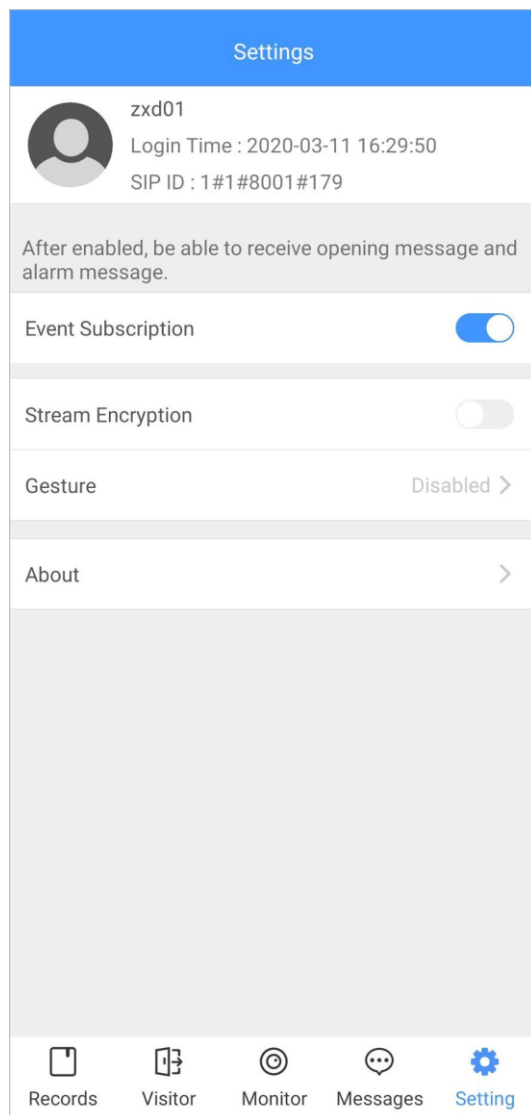
Forwarding Calls

Confirm your SIP ID, and then configure call forwarding on the VTH. If any device calls the VTH, you will receive the call on your smartphone.

Log in to the app, and then tap Setting.

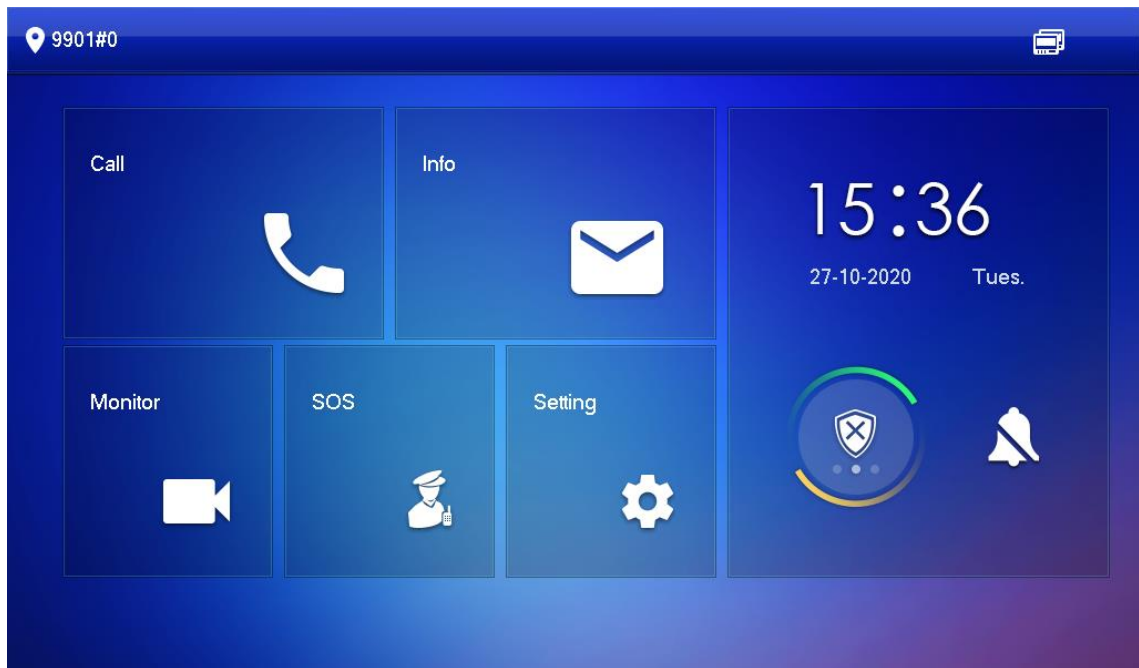
In the following example, the SIP ID is 1#1#8001#179.

Settings



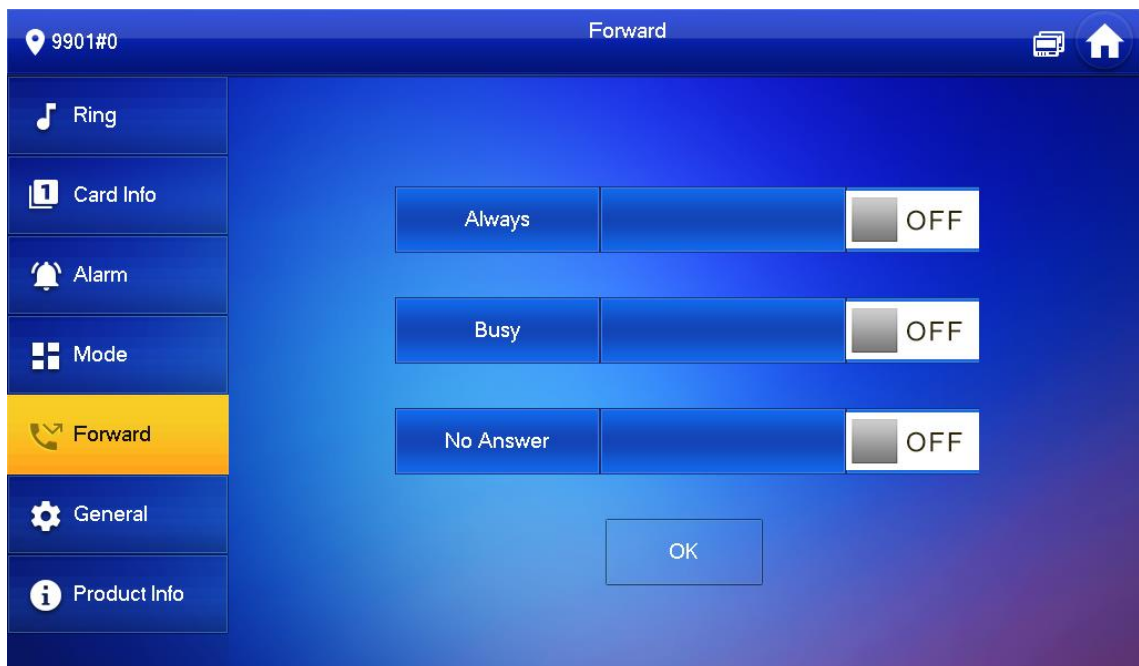
On the VTH main interface, tap Setting.

VTH main interface



Enter the password you configured, and then tap Forward.

Forward



Select forwarding type as needed:

Always: All calls to this VTH will be forwarded.

Busy: If the VTH is busy, the call will be forwarded.

No Answer: Any call that is not answered within the defined ring time will be forwarded. See "Other Ring Settings" for details.

Enter the SIP ID in the input box.

Forward calls to a specific user: Enter the SIP ID of the user. For example, enter 1#1#8001#179 from 0, and then calls will be forwarded to this user.

Forward calls to every user: Change the last three numbers of the SIP ID to 100 (1#1#8001#100), and then all users linked to this VTH will receive the call on their smartphones at the same time.

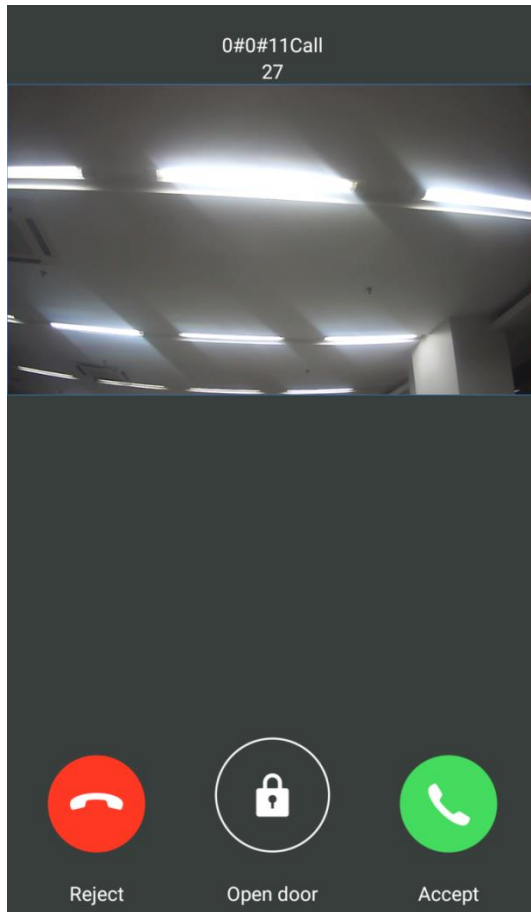
Tap OFF to enable the forwarding type you selected, and then tap OK.

Calling Operations

After call forwarding is configured, you can receive and answer phone calls from the VTO or the management center.

For example, when a VTO is calling, you can answer the call, view live video, and remotely unlock the door if the VTO is connected to a lock.

A call from a VTO

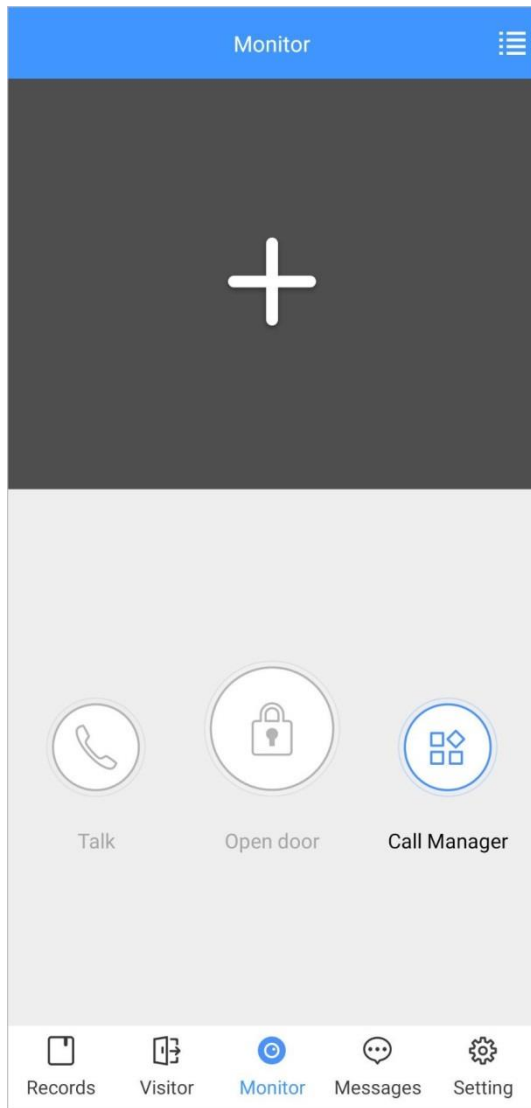



Monitoring

After a VTO is added, you can view its live video, have two-way audio talk, call management center, and remotely unlock the door.

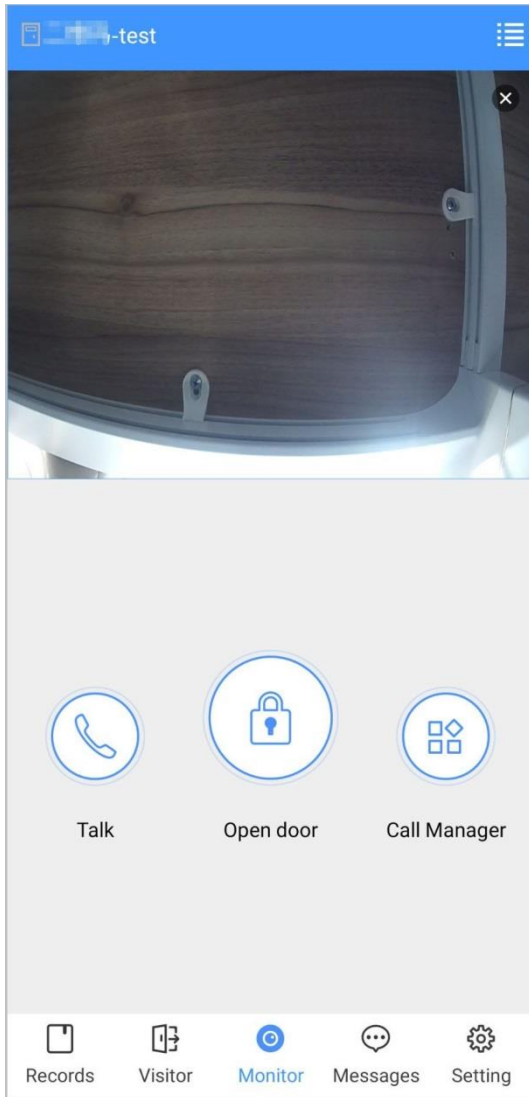
Log in to the app, and then tap Monitor.


Monitor interface





Tap , select the VTO from the channel list as needed.

Live video



: Switch to another VTO.

: Unlock the door remotely.

: Have a two-way audio talk with the VTO.














: Call management center.

Call Records

View the incoming and outgoing call records.

Log in to the APP, and then tap Records.

Call records

Missed		All	Edit	
	888888 Not Opened		09:01:39	
	888888 Not Opened		16:45:53	
	888888 Not Opened		16:46:12	
	8888881000 Not Opened		16:56:54	
	VT011 Not Opened		16:57:06	
	888888 Not Opened		2020-02-18 19:11:30	
	888888 Not Opened		2020-02-18 13:49:28	
	888888 Not Opened		2020-02-18 11:35:05	
				
Records	Visitor	Monitor	Messages	Setting

Red phone icon: The call is missed or not answered.

Green phone icon: The call is answered.

Not Opened/Opened: Indicates whether the door is unlocked.

Edit: Delete the record one by one, or tap Edit > Empty to delete all records.

Message

You can view the unlocking records and alarm messages, and search for history messages.



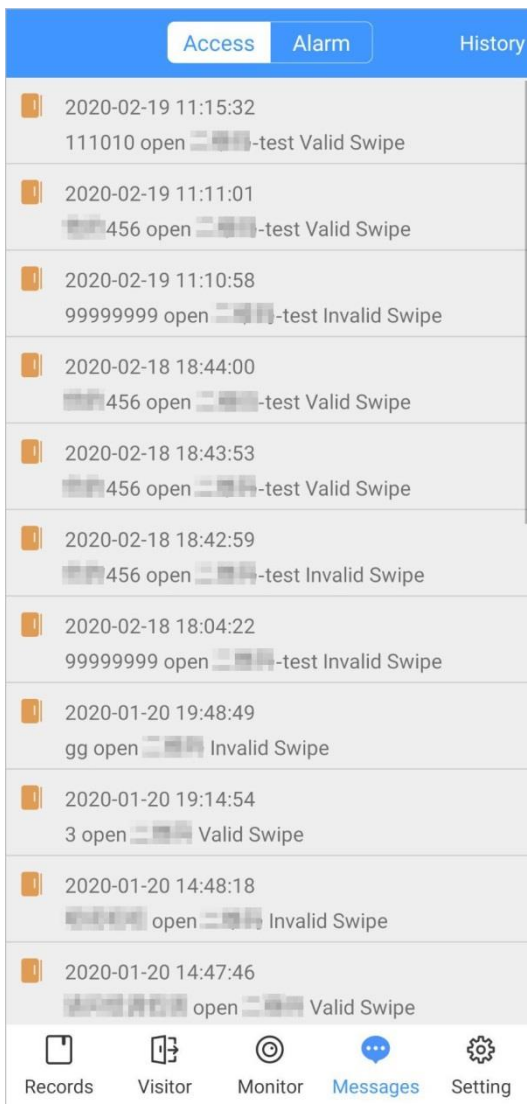
You need to enable Event Subscription in Setting of the App first. See "0 Setting" for details.

To receive messages on your smartphone, make sure that notifications of the app are enabled on your smartphone and the you are logged in to the app.

Viewing Messages

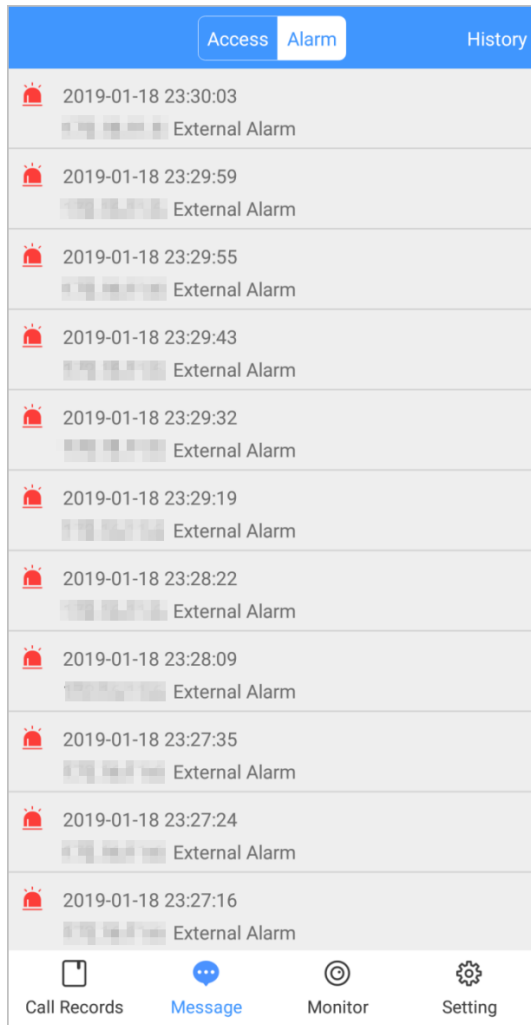
Log in to the app, tap Messages > Access, and then you can view unlocking records, such as unlocking method, which user unlocked the door, and when the door is unlocked.

Access messages



Log in to the App, tap Messages > Alarm, and then you can view alarm messages.

Alarm messages



Searching for History Messages

Tap History, set the start and end time, and then tap SEARCH.

You search for messages within up to 7 days.

History messages

< History

Start:	2020/03/05 00:00
End:	2020/03/11 15:37

SEARCH

Visitor

You can create a pass for a visitor to have access permission. The pass is invalid after it is manually invalidated, the visiting period expires, or the visit is ended. You can also view visit records.

Creating Pass

Log in to the APP, and then tap Visitor.

Visitor information

Pass		Record
Resident	3#1#2002#101	
Visitor	Mike	
Vehicle	12345678	<input checked="" type="checkbox"/>
Phone No.	88888888	
Visit Time	2020-03-11 15:14:43 2020-03-12 15:14:43	
Credential	ID Card	Select >
Credential No.	[blurred]	
Remark	VIF	
Generate Pass		

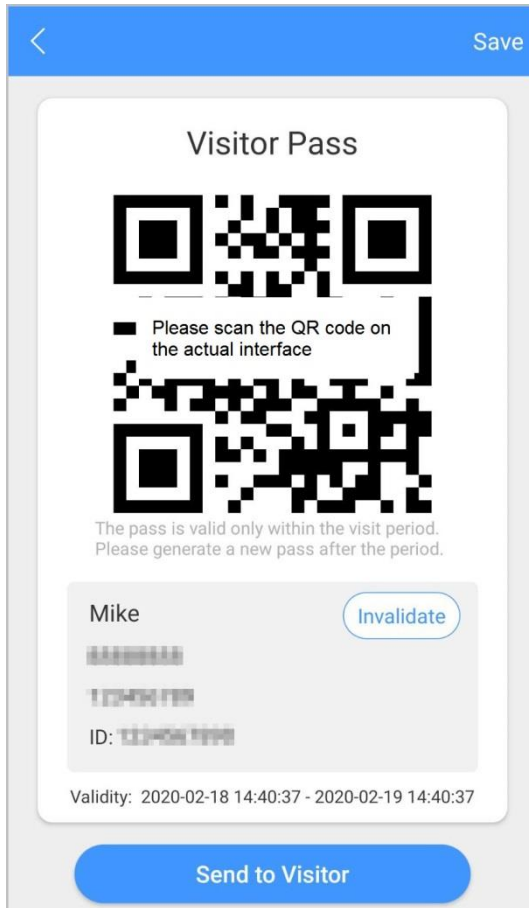
Records Visitor Monitor Messages Setting

Enter the information of the visitor, and then tap Generate Pass.



Each visitor can only register one plate number.

Visitor pass



Tap Send to Visitor to send the QR code to the visitor.



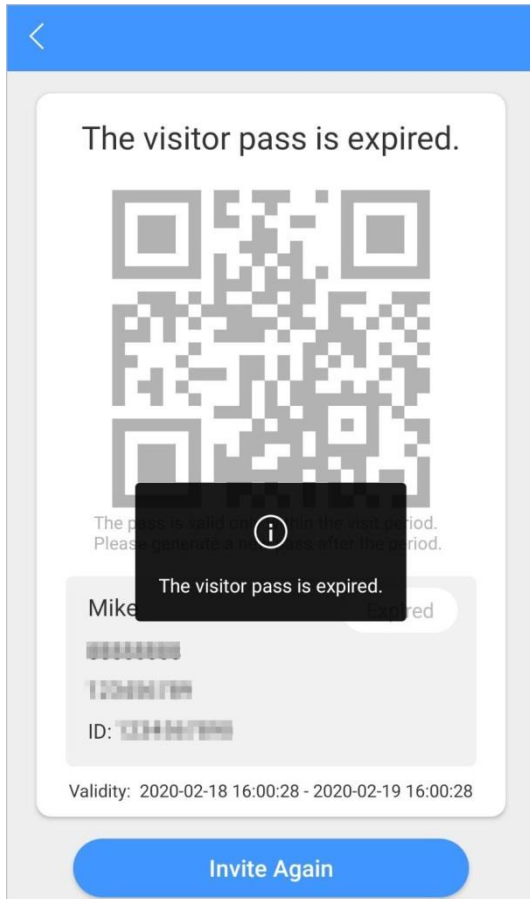
Tap Save to save the QR code to your smartphone.

(Optional) Tap Invalidate to cancel the appointment, and then the QR code will not have access permissions.



Tap Invite Again to generate a new pass for the visitor.

Invalidate the pass



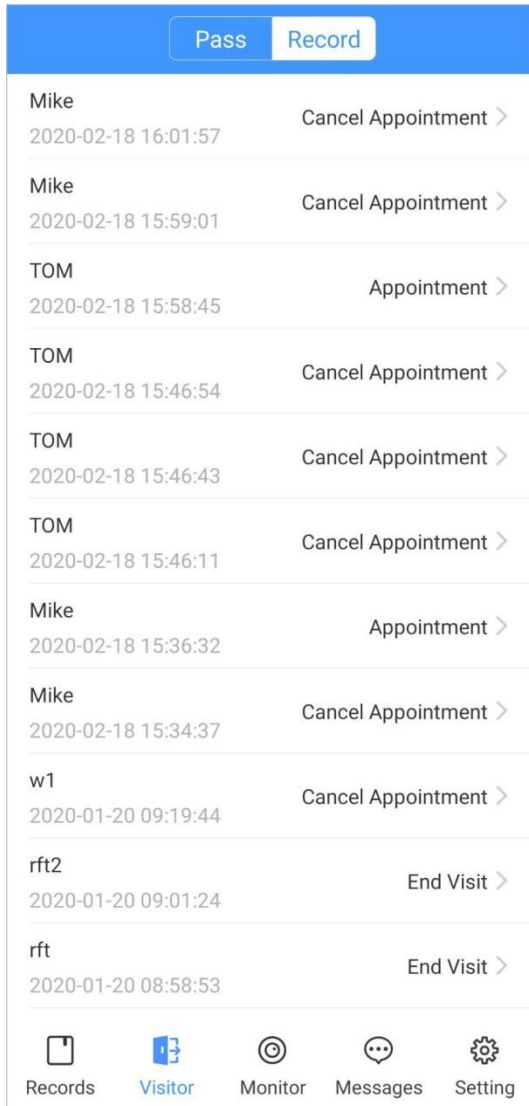
Visit Records

You can view visitor status such as having an appointment, on a visit, ending the visit, and cancelling the appointment. You can also view and modify the pass.

View visitor status: Log in to the APP, tap Visitor > Record.

View and modify a pass: Tap a visitor in the list, and then you can view detailed information of the pass, invalidate the appointment, invite the visitor again, and more. For details, see "0 Creating Pass".

Visitor records

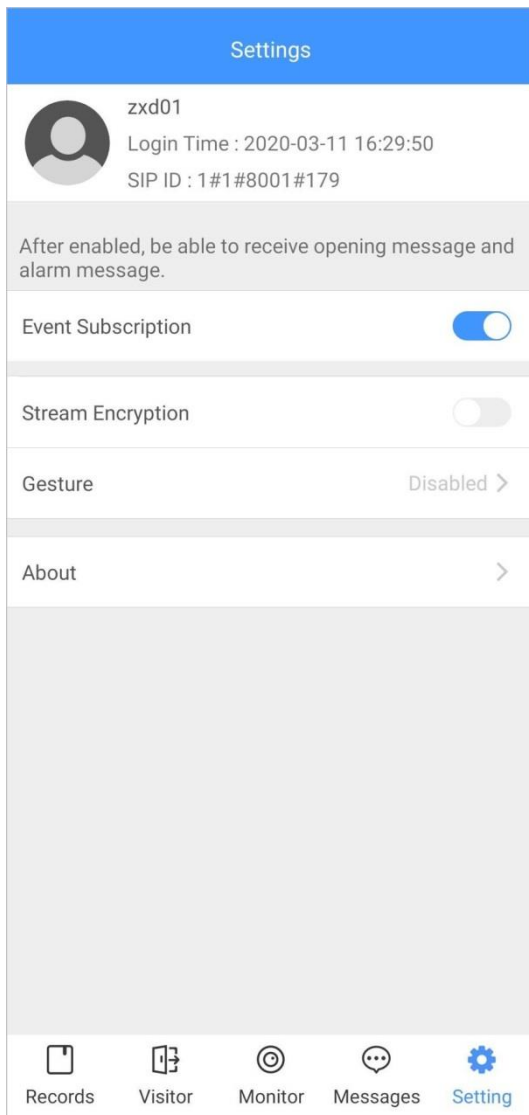


Setting

You can view SIP ID, and enable message subscription, stream encryption, message sound, login by pattern, and more.

Log in to the app, and then tap Setting.

Setting



Event Subscription: Enable it, and then you can receive unlocking messages and alarm messages. See "0 Message" for details.

Stream Encryption: Enable it to enhance security, but stream acquisition speed might slow down.

Gesture: Draw a pattern, and then you can log in by that pattern.

About: View app version, software license and privacy policy, help document, or log out of the current account.

Thanks for Choosing CP Plus!



Website: - www.cpplusworld.com Email id: - sales@cpplusworld.com; support@cpplusworld.com